

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: January 5, 2017
SUBJECT: Service Campaign T1Q - 2017 Santa Fe Sport Gas Cap
Replacement (TSB# 17-01-002)

Hyundai Motor America is conducting a Service Campaign to replace the gas cap on certain 2017MY Santa Fe Sport vehicles. Service Campaign T1Q provides a service procedure to replace the gas cap.

In order to identify only those vehicles affected by Service Campaign T1Q, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T1Q.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING -Dealer Stock and Retailed.

TSB #17-01-002 will be available on HMAService.com on January 05, 2017. It contains instructions on performing the service procedure and submitting the campaign claim.

An initial shipment of gas caps began shipping on January 4th to certain dealers with affected vehicles. Additional parts can be ordered from your Facing PDC. Gas Caps assy. will be placed on "Campaign Parts Management" (CPM).

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA