TO: Hyundai Dealership General Managers, Sales Managers,

Service Managers, Parts Managers, and Warranty

Administrators

FROM: Hyundai Motor America

DATE: 1/26/17

SUBJECT: Update Service Campaign T1J - 2017 Tucson & Santa Fe Electronic Stability Control(ESC)Module Lot# Inspection & Repair (TSB# 17-01-010)

Hyundai Motor America has added service procedures for certain 2017 model year Tucson and Santa Fe vehicles with affected LOT number electronic stability control(ESC) modules. Service Campaign TlJ provides a service procedure to inspect and if necessary replace bolts or HECU assembly.

In order to identify only those vehicles affected by Service Campaign TlJ, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TlJ.

A listing of VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK and RETAILED.</u>

TSB #17-01-010 is available on Hyundai's Website as of January 26, 2017. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA