

PRODUCT NOTICE AUTOEXTRA 618-57312

Date: August 14, 2017

To: AUTOEXTRA Customer

Subject: Product Notice for **618-57312**

Dear Valued Customer:

We are sending this bulletin to advise you of a product notice involving a limited production range of the above-referenced Cartridge oil filter.

What is the problem?

Our oil filter cap supplier has notified us of a quality issue with certain filter caps that were integrated into specified production lots of AUTOEXTRA part numbers **618-57312**. Affected products have date codes starting with: 042817, 060617

What should you do?

In order to ensure the highest level of customer satisfaction with our products, we request that you remove these products from your inventory and destroy them using the alleged defective process.

In addition, should there be concerns with any of the subject products that have already been installed in vehicles, the product may be removed during the applicable warranty period for full filter credit.

Contact the AUTOEXTRA Product Information team at 800-949-6698 for any questions.

As always, your AUTOEXTRA Sales representative will gladly assist you.

We apologize for any inconvenience this may cause and appreciate your cooperation.

Sincerely,



Marty Rhodes

Manager Technical Service and Customer Training



Date Code location
on Carton Label



Date Code location
on Filter