

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


© 2017 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

## SERVICE INFORMATION

**APPLICABILITY:** 2018MY Forester Models  
**SUBJECT:** Upper Front Grille- Design Change

**NUMBER:** 12-227-17  
**DATE:** 08/29/17

### INTRODUCTION:

This Service Information bulletin announces a design change made to the upper front grille. The two small retaining slide bolts /cap nuts previously used have been eliminated.

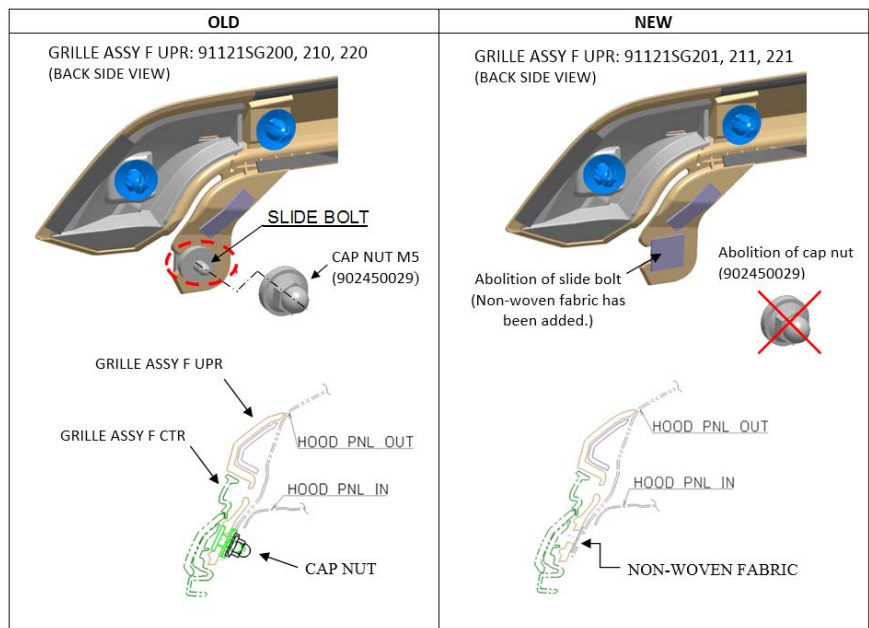
### PRODUCTION CHANGE INFORMATION:

The slide bolts /cap nuts were eliminated from production July 19, 2017.

### PART INFORMATION:

As shown in the detail illustrations to the right, the following new FRONT GRILLE ASSEMBLY, UPPER part numbers now have non-woven tape applied over the slot where the bolts /cap nuts were used previously:

- 91121SG201
- 91121SG211
- 91121SG221



*Continued...*

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

## **SERVICE PROCEDURE / INFORMATION:**

When replacing the upper grille assembly, follow the procedure in the applicable Service Manual.

### **NOTES:**

- If the replacement grille being used has non-woven material covering the slide bolt slot, there is no need to install the slide bolt / cap nut.
- If the replacement grille being used DOES NOT have non-woven material covering the slide bolt slot and utilized a slide bolt / cap nut, they must be reused or replaced if damaged or missing.

### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.