

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2013-2017MY Legacy & Outback 2.5L
 2012-2016MY Impreza 2.0L
 2013-2017MY Crosstrek
 2011-2017MY Forester
 2015-2017MY WRX

NUMBER: 02-168-17

DATE: 06/15/17

SUBJECT: New Accessory Drive / V-Belt Availability to Address Slipping (Squeal or Chirping) Sound

INTRODUCTION:

This Service Information bulletin announces a material change to the engine accessory drive / v-belt made to address customer concerns of a slipping belt (squeal or chirping) sound.

PRODUCTION CHANGE INFORMATION:

Production change were made on the models listed below only. After confirming the condition, the remaining applicable models should be repaired with the new part number V-belt from the table below.

Vehicle / Model	Starting VIN
Forester 2.0L DIT	H*457045
WRX 2.0L DIT	H*817000

PART INFORMATION:

The part information below is for reference ONLY. Always refer to the Parts Catalog for the most updated information before ordering.

Part Name	OLD Part Number	NEW Part Number
V-BELT	809221200	23780AA110
	809221170	23780AA120
	809221210	23780AA130
	23780AA010	23780AA140
	809221160	23780AA160

Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

SERVICE PROCEDURE / INFORMATION:

When replacing the accessory drive / V-belt, follow the procedure in the applicable Service Manual.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.