

Technical Information

Service

85/17 ENU 5711

Symptom - Body Exterior - Proximity Sensor in Door Handle Does Not Function: Replacing door handle (SY 85/17)

Model Line: Panamera (971)

Model Year: 2017

Equipment: Keyless Entry central locking (I-4F2, I-4F6, also referred to as "Porsche Comfort Access")

Subject: Proximity sensor in door handle

Symptom: The proximity sensor in the door handle does not function even though the driver's key is in range.

 \Rightarrow The vehicle cannot be locked using the proximity sensor in the door handle.

Cause: Moisture that leaks in between the sensor and finger plate through the underside of the door handle can

dampen the capacitive field of the proximity sensor.

This causes the Lock function to fail or malfunction.

When the moisture in the door handle has dried, the proximity sensor starts working again.

Remedial Action Replace the existing door handle with a new type of door handle, see *⇒Workshop Manual '571155*

Replacing door handle'.

The modified sensor area of the new door handle will also be sealed during installation.

Date of Introduction:

Modified door handles have been installed during production since April 2017.

Parts Info: **Depending on the existing variant**:

971.837.205.DY FFF - **NEW** - ⇒Door handle (left, DY = aluminum chrome trim, FFF = color code)

971.837.206.DY FFF - **NEW** - ⇒Door handle (right, DY = aluminum chrome trim, FFF = color code)

971.837.20**5**.EY FFF **- NEW -** ⇒Door handle (left, EY = Black chrome trim, FFF = color code)

971.837.206.EY FFF – NEW – ⇒Door handle (right, EY = Black chrome trim, FFF = color code)

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Invoicing: The work involved is invoiced under the labor operation:

APOS	Labor operation	I No.
57111904	Removing and installing door handle, right, complete	
57111903	Removing and installing door handle, left, complete	
57116151	Painting new door handles	

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	57130	Proximity sensor
Damage type (SA4)	1611	does not function

References: ⇒ Workshop Manual '571155 Replacing door handle'

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