

Classification:

WT17-002

Reference:

ITB17-045

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 Date:

August 1, 2017

2017 QX30; STEERING WHEEL OFF CENTER DUE TO INCORRECT TIRE SPECIFICATION

APPLIED VEHICLES: 2017 QX30 (H15)

IF YOU CONFIRM

A "Steering Wheel Off Center" issue,

AND

The tires on the vehicle have **WCAY** as part of the DOT code.

NOTE:

- Tires with **WCAY** as part of the DOT code are the incorrect specification for the QX30.
- If WCAY is NOT part of the DOT code, this bulletin does not apply.



ACTION

Replace the tires with correct specification tires.

- Refer to the Parts Information on the next page.

NOTE: Before installing new tires, they should be checked to confirm that WCAY is NOT part of the DOT code.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Tires	(1)	Up to 4

(1) Order this item through the Infiniti Maintenance Advantage program: Phone: 877-INF-IMA1 (877-463-4621). Website order via link on dealer portal www.NNAnet.com and click on the "Maintenance Advantage" link.

NOTE:

- Tires in dealer stock should be checked to confirm that **WCAY** is **NOT** part of the DOT code.
- To return tires in dealer stock with WCAY in the DOT code, contact Infiniti Maintenance Advantage at 877-463-4621.

CLAIMS INFORMATION

Submit a Primary Operation (PO) type line claim using the following claims coding:

DESCRIPTION	OP CODE	SYM	DIA	FRT
Replace One Tire	PX84AA	ZE	32	0.6
Replace One Additional Tire	PX841A			0.5

