

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 08/22/17
SUBJECT: Service Campaign T2H - 2017 Sonata 2.4L Oil Cooler Hose
Clamp Inspection (TSB# 17-01-055)

Hyundai Motor America is conducting a Service Campaign to verify proper installation of the oil cooler hose clamp on certain 2017 Model Year Sonata 2.4L vehicles. Service Campaign T2H provides a procedure to verify the proper installation of the oil cooler hose clamp.

In order to identify only those vehicles affected by Service Campaign T2H, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2H.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #17-01-055 is available on Hyundai's Website as of August 22, 2017. It contains instructions on performing the campaign and submitting the claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA