



Ferrari North America

Technical Information

Date: July 2017
Bulletin #: FNA-142
Campaign #:
Supersedes:
Section:

Model Type: All
Model Year: All
Subject: Duplicate Warranty Book Requests

Please ensure that you follow these necessary steps when requesting a replacement Warranty Book for a Ferrari vehicle.

Please email all requests to your After Business Manager who will verify the data provided by you. Your email must include the following in the body of the email and the 17 digit VIN in the subject line.:

- Dealer Name
- Dealer Code
- Complete Vehicle VIN
- Current Mileage
- Client Name
- Attachments to be provided...

1 – Picture of vehicle (front 3/4 view) – See Figure 1

Fig. 1





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2 – Picture of vehicle cluster and odometer (displaying current miles) – See Figure 2

Fig. 2



3 – A copy of the vehicle registration / ownership documents

With respect to the details of the new owner, the Dealer must always update the dedicated CRM session on ModisCS

4 – The attached form completed in full

Each submission should be done singularly – do not combine requests.

Note: If necessary, FNA may request further information from the Dealer relative to the state of the vehicle for which the duplicate warranty book is requested.

Thank you for your co-operation.



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Request for Duplicate Warranty Book

Dealer Name: _____ Dealer Code: _____

Vehicle Model / Model Year: _____

17 Digit VIN: _____

Engine Serial Number: _____

Gearbox Serial Number: _____

Assembly Number: _____

Window Marking (if applicable): _____

Exterior Color: _____

Interior Color: _____

Carpet Color: _____

Current Mileage: _____ ☐ Miles ☐ Kilometers

All Open Recall Campaigns Completed: ☐ Yes ☐ No

Current Owner Information:

Name: _____

Address: _____

Address: _____

City: _____ State: _____ Zip: _____

Country: _____

Detailed Reason for this Request: _____
