



Campaign Number	Revision Level	Date	Group Number
C1905		09-JUN-2017	
Expiration Date (U.S. and Canada)		Expiration Date (International)	
01-JUN-2018		01-JUN-2018	



Warranty Field Campaign

X12 / X15 Rear Crankshaft Seal Before-In-Service (BIS) Campaign

Attention

- U.S / Canadian Dealers
- U.S / Canadian Distr./Branches and Div. Offices

If additional information is required, contact your Cummins Warranty Operations Group Leader.

Description

This Before-In-Service Campaign is being issued to address rear crankshaft seals on certain X12 and X15 Engines built in April 2017. Engines on the eligible list have an increased opportunity for a rear crankshaft seal leak. To prevent customer down time, this campaign authorizes certified repair locations to replace the rear crankshaft seal on eligible engines that are not yet in service.

Action

In order to qualify for repair under this field action, an engine:

1. **must** be Before-in-Service, and
2. **must** show an OPEN status on QuickServe Online.

After verifying that the engine meets the above requirements, perform the following actions:

- 1) Replace the rear crank seal. Refer to "Crankshaft Seal, Rear" procedure 001-024 in the applicable service manual.
- 2) File one claim for **only** the parts and labor required to complete the rear crankshaft seal replacement.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
496556900	1	KIT,SAL

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
01-0M0	Crankshaft Seal, Rear - Remove and Install - X15 CM2350 X114B	
01-0NH	Crankshaft Seal, Rear - Remove and Install - X15 CM2350 X116B	
01-308	Crankshaft Seal, Rear - Replace	
17-00N	Crossmember, Under Transmission - Remove and Install (EPA 2017)	
17-01H	Transmission, Automatic or Torque Converter - Remove and Install (EPA 2017)	
17-01J	Transmission, Manual - Remove and Install (EPA 2017)	
17-150	Transmission, Automatic or Torque Converter - Remove and Install	
17-151	Transmission, Manual - Remove and Install	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign must be filed via RAPIDSERVE™ Web (rsw.cummins.com). For information regarding RAPIDSERVE™ Web, please reference the "Warranty" tab in QuickServe Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WBMSRI

Attachments

[Click here to see c1905_esn-list.xls](#)

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