

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISL CM2350 Cream-o-Land Valve Stem Seal Replacement ATC

Number: Atc1906

Date: 20-Jun-2017

Expires: 01-Jun-2018 (U.S./Canada)
01-Jun-2018 (International)

Attention: U.S / Canadian Dealers
U.S / Canadian Distr./Branches and Div. Offices

This is to revise and replace ATC 1906, dated 14-Jun-17. This revision is to:

- 1 Make coverage retroactive.

If additional information is required, contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC is being issued to address plugging of the EGR coolers and EGR Valves. This Campaign authorizes certified repair locations to replace the valve stem seals on certain ISL CM2350 engines. The EGR cooler and/or the EGR valve are **not** covered under this field action, and **must** be troubleshot and repaired separately.

NOTE: This field action is retroactive and covers work performed prior to the release date of this document.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show an OPEN status for this field action on QuickServe Online

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Replace valve stem seals with part number 3948578 as described in Procedure 002-016 in Service Bulletin 4310787 for ISL CM2350.
- 2 File one claim for all parts and labor associated with this repair.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

The following parts are covered under this field action:

Part Number	Quantity	Description
386747100	6	SAL,RNG
393714200	6	SAL,INJ
394857800	24	SAL,STM
493261500	1	GSK,CNN
495448700	6	SAL,RNG
529543600	1	GSK,CNN

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-401	Steam Clean - Complete Engine	
00-90X	Administrative time	
02-306	Valve Guide Seal - Remove and Install, All (Four Valves per Cylinder)(Common Rail Fuel System)	
10-117	Air Cleaner Assembly (Including Bracket) - Remove and Install, Each	

Travel:

Travel is **not** covered under this field action Towing is **not** covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via RAPIDSERVE™ Web (rsw.cummins.com). For information regarding RAPIDSERVE™ Web, please reference the "Warranty" tab in QuickServe Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WIRVBF

Attachments
atc1906_esn-list.xls