

Reman CPI Nuevo Laredo - Reman Cat Cleaned DPFs Missing Serial Number Prefix

(Status Updated: 09Aug2017)

CPI Number: 376161

Status: Open , Active

6 Sigma Phase:

Commercial Impact:

Initial Project Activation Date: 10Aug2016

Target Completion Date: 01Sep2016

Models:

(C13), (C15), (C7), (C9),

Symptom/Description:

Some Reman CAT Cleaned DPFs have only 10 digits in the serial number which doesn't allow entry of the DPF serial number into Caterpillar Electronic Technician (ET) to record a DPF change. Reman CAT Cleaned DPFs are missing the first 4 digits of the serial number. These 4 digits relate to the DPF model number. Incorrect DPF serial numbers does not allow entry into CAT ET.

Part Number:

20R-5572 (KIT AS-FLTR) 20R-5573 (KIT AS-FLTR) 20R-5574 (KIT AS-FLTR)
20R-5575 (KIT AS-FLTR) 20R-5576 (KIT AS-FLTR) 20R-5577 (KIT AS-FLTR)
20R-5578 (KIT AS-FLTR) 20R-5579 (KIT AS-FLTR) 20R-5580 (KIT AS-FLTR)
20R-5581 (KIT AS-FLTR) 20R-5582 (KIT AS-FLTR)

Dealer Status:

CAT Cleaned DPFs were remanufactured without the 4 digit serial number prefix. Changes in the remanufacturing process were implemented in Sept 2016 to include the 4 digit serial number on cleaned DPFs. This includes updating design prints and all processes to laser etch cleaned DPFs to include the serial number. If a dealer purchases a CAT Cleaned DPF without the 4 digit serial number prefix, please use the first 4 digits of the old DPF serial number and add those 4 digits to the CAT Cleaned DPF serial number when entering the DPF in CAT ET. This issue was resolved in Aug 2016. There should be no remaining dealer stock that is lacking the correct serial number prefix.

Interim Action Info:

Repair Type: Field

Repair Action: Reman Cat Cleaned DPFs may be missing 4 digits of the serial number etched on the side of the DPF. There should be 14 digits, but if only 10 are found, please use the FIRST 4 digits from the DPF being replaced and use those 4 digits as the FIRST 4 on the replacement DPF when entering the DPF serial number in Caterpillar Electronic Technician (ET).

Repair Eff S/N: C7S[00001-00499],C9S[00001-00206],LEE[00001-01000],SDP[00001-01103]

Pub Type: TIB

Pub Number: M0075762

Pub Date: 17Aug2016

Root Cause:

1: Service requirements not considered when assigning S/N to Cat Factory Clean DPF's

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