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|----------------|----|----|------|-------------------|----|----|------|
| <b>Sent on</b> | 08 | 21 | 2017 | <b>Expires on</b> | 09 | 05 | 2017 |
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| <b>From</b> | Parts and Service Division |
|-------------|----------------------------|

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| <b>Subject</b> | Request for Visit: 2018 Odyssey Rear Sliding Door Latch Not Engaging |
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**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Visit: 2018 Odyssey Rear Sliding Door Latch Not Engaging

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2018 Odysseys with a customer complaint of the rear sliding door latch not engaging with the striker or not cinching the door closed. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirement:

1. Must be able to duplicate the issue.
2. Vehicle has not been involved in any collision.
3. No repair has been attempted for this issue.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.