

Q648NAS1

TECHNICAL BULLETIN

25 JAN 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-18

SUBJECT/CONCERN:

Update Prior to Sale: Convertible Roof Fraying

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
Range Rover Evoque (LV)	2016-2017	142316-188482	Halewood	Folding Top

MARKETS:

NAS

CONDITION SUMMARY:

This Service Action supercedes Update Prior to Sale UPS8116-3b with immediate effect.

SITUATION:

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range which may have been manufactured away from process and as a result, when the fabric roof is in the open position, there may be contact between the folds leading to a wear pattern or fraying being witnessed on the roof at the rear quarter and drip rail seam. The level of wear is dependent on the time that the roof has been in the open position. As this is a cosmetic concern that may cause customer dissatisfaction, the recommended rework must be undertaken at the earliest opportunity.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:**NOTE:**

Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Fabric Roof	LR081732	1	3%

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools.

WARRANTY:**NOTE:**

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

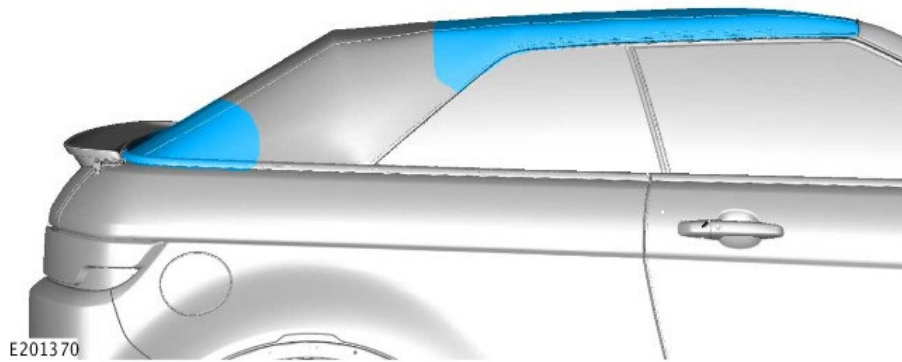
Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
Q648	B	Inspect Folding Top - Adjust Setting Screws	05.10.10	0.1	-	-
Q648	C	Inspect Folding Top - Adjust Setting Screws Drive in/drive out	05.10.10 02.02.02	0.1 0.2	- -	- -
Q648	D	Inspect Folding Top - Adjust Setting Screws Engage/disengage transit mode	05.10.10 86.90.89.30	0.1 0.2	-	-
Q648	E	Inspect Folding Top - Adjust Setting Screws Engage/disengage transit mode Drive in/drive out	05.10.10 86.90.89.30 02.02.02	0.1 0.2 0.2	- - -	- - -
Q648	K	Inspect Folding Top - Replace Outer Cover and Adjust	76.61.11	6.0	LR081732	1
Q648	L	Inspect Folding Top - Replace Outer Cover and Adjust Drive in/drive out	76.61.11 02.02.02	6.0 0.2	LR081732 -	1 -
Q648	M	Inspect Folding Top - Replace Outer Cover and Adjust Engage/disengage transit mode	76.61.11 86.90.89.30	6.0 0.2	LR081732 -	1 -
Q648	N	Inspect Folding Top - Replace Outer Cover and Adjust Engage/disengage transit mode Drive in/drive out	76.61.11 86.90.89.30 02.02.02	6.0 0.2 0.2	LR081732 - -	1 - -

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

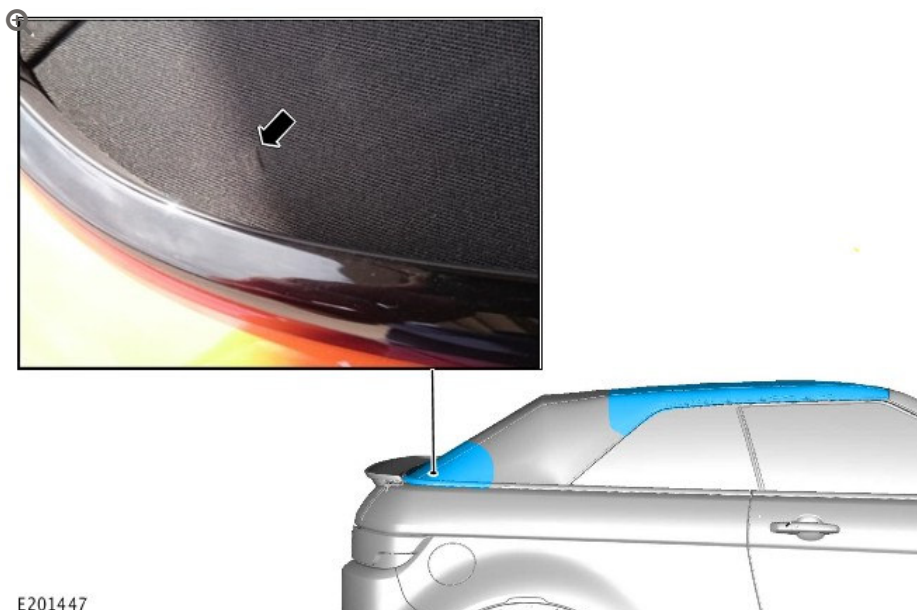
1



With the folding top fully closed, visually inspect the folding top in the areas shown for wear to the fabric or fraying of the fabric.

- Repeat this process on both sides of the vehicle.
- Steps 2, 3, and 4 show possible scenarios.

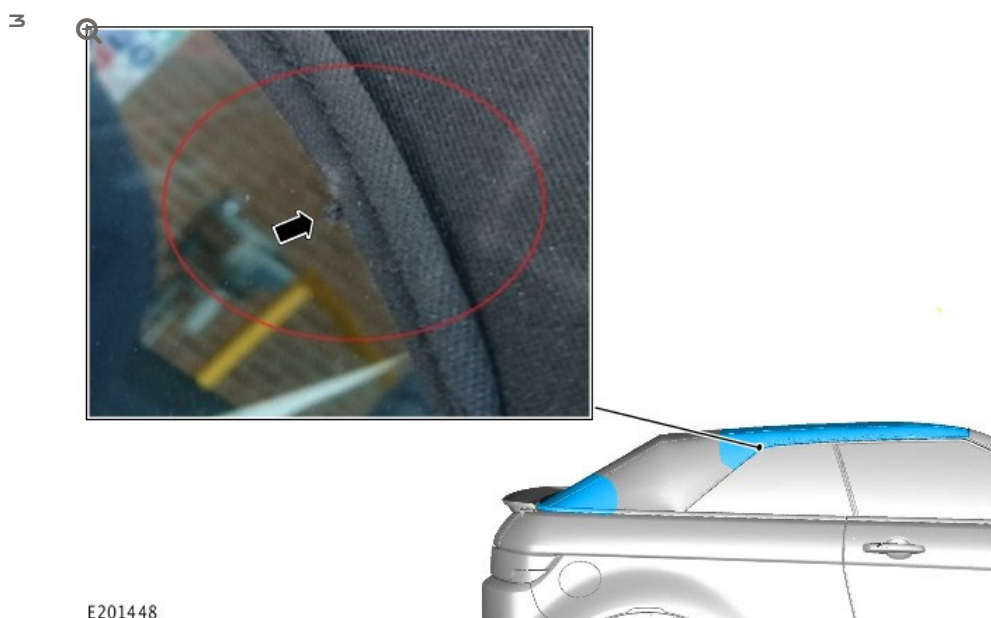
2



E201447

If there is wear to the folding top cover rear quarter area with damage to the fabric threads, go to Step 5 to replace the folding top cover.

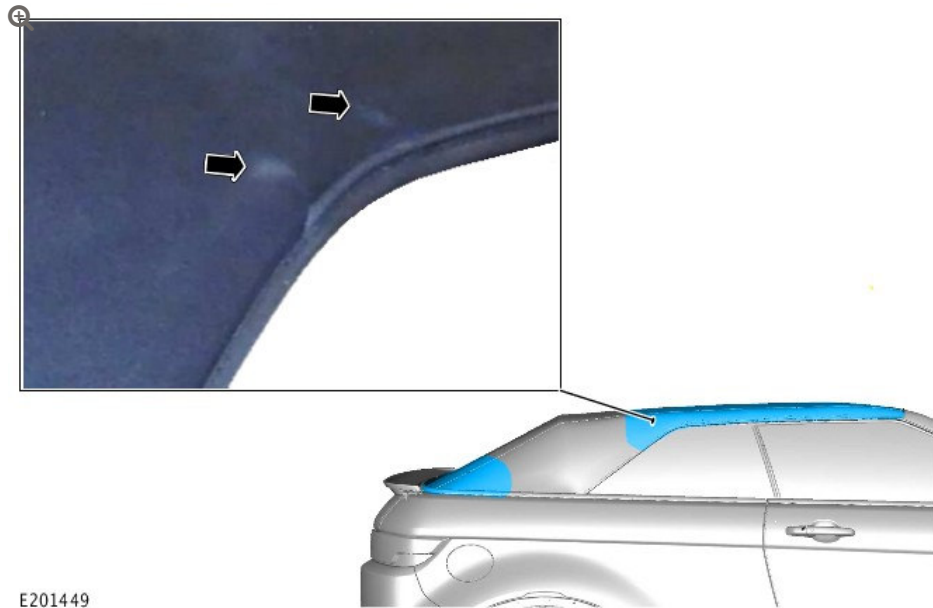
- If no wear is found in this area, go to Step 3.



E201448

If there is wear to the folding top cover seam above the side windows with damage to the fabric threads, go to Step 5 to replace the folding top cover.

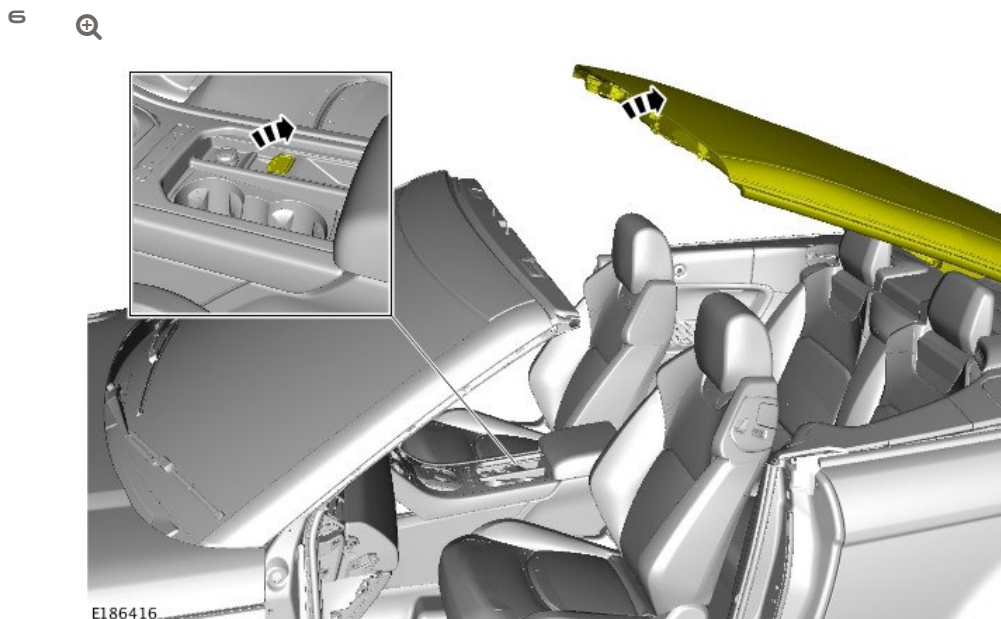
- If no wear is found in this area, go to Step 4.



If there is no damage or only shiny patches on the folding top cover with no damage to the fabric threads, do not replace the folding top cover.

1 Go to Step 6.

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- 5 Replace the folding top cover (see TOPIx Workshop Manual section 501-18: Folding Top - Folding Top - Folding Top Cover).
 - Following installation of the new folding top cover, proceed to step 6.
-



Operate the folding top to the half open position.

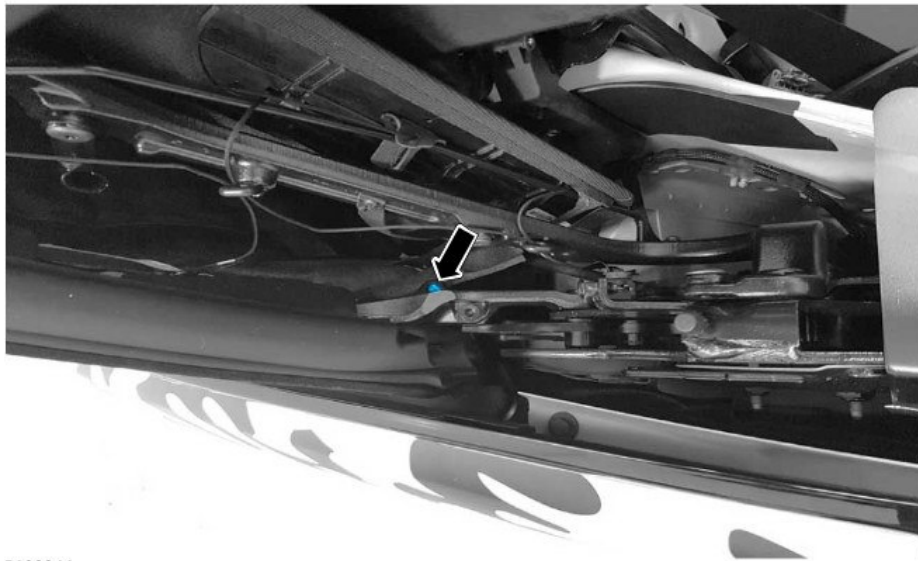
NOTE:

Right-side shown; left-side similar.

7

NOTE:

Right-side shown; left-side similar.



E199911

Locate the adjustment screw.

8

NOTE:

Right-side shown; left-side similar.

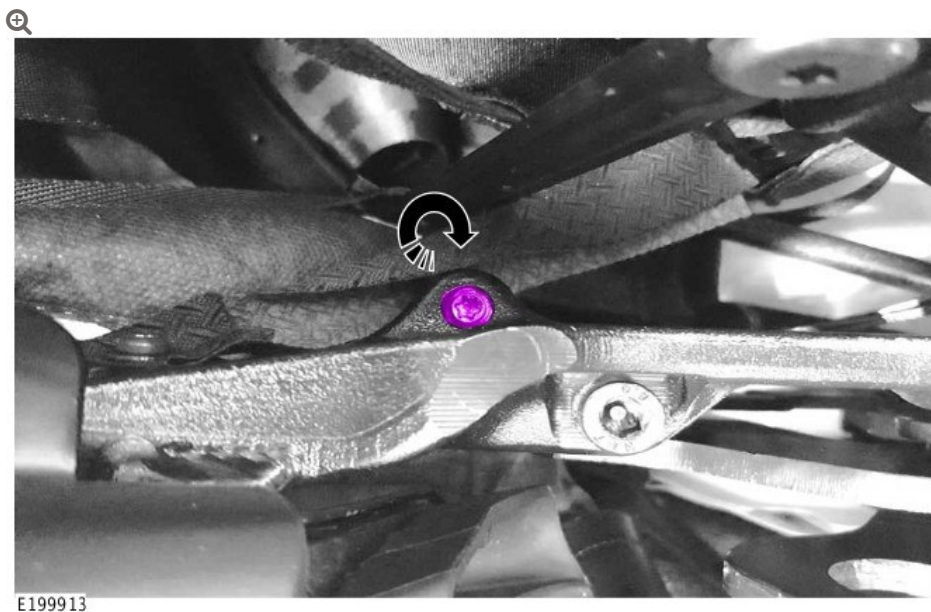


Mark the original position of the adjustment screw against the frame using a suitable pen/pencil.

9

NOTE:

Right-side shown; left-side similar.

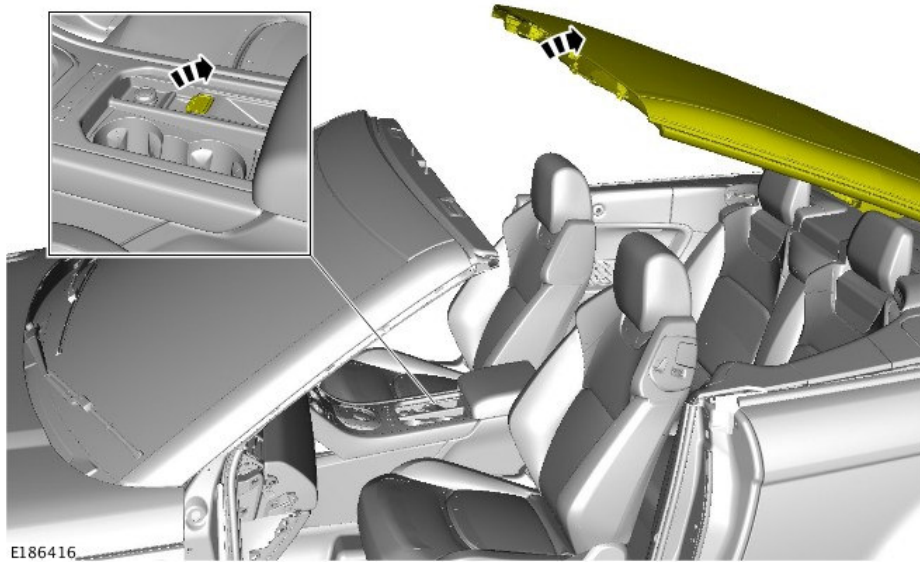


Using a suitable tool, turn the adjustment screw clockwise through two complete turns (720 degrees).

- Clean off the pen/pencil mark.

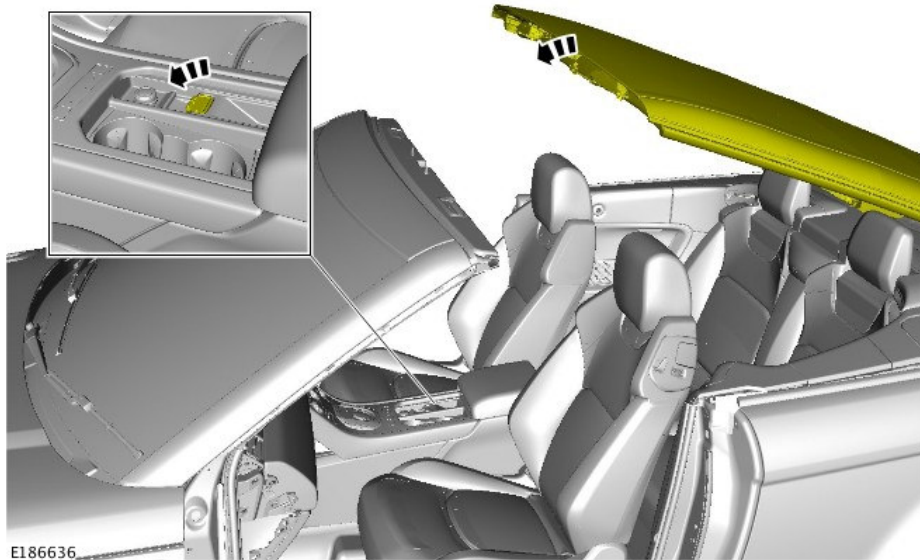
10 Repeat Steps 7-9 on the opposite side of the vehicle.

11 



Fully open the folding top and check that the lock latches operate correctly.

12 



Fully close the folding top and check that the roof folding top latches operate and latch to the header correctly.

13 Release the vehicle.