Reference	SSM73108
Models	Range Rover / L405 Range Rover Sport / L494
Title	BCM functions not available in `service` tab of PATHFINDER.
Category	Diagnostic Software Hardware
Last modified	04-Jan-2017 00:00:00
Symptom	000101 Diagnostic Concerns
Content	**Issue.** Some of the Body Control Module (BCM) functions are not available within 'Service' tab on PATHFINDER. For example Transportation Mode Enable. Or Deployable Side Steps Add/Remove function fails after SSM73100 (PATHFINDER fails to add Deployable Side Steps or displays an error when updating module software) has been referred to. **Cause.** During the Autoscan the BCM does not respond. **Action.**

1. Enter ECU Diagnostics from PATHFINDER main menu.
2. Check BCM displays a red cross from the ECU list
3. Select BCM
4. If BCM module data is displayed
5. Exit ECU functions
6. Return to main menu
7. Select Service from PATHFINDER main menu
8. Check option is now displayed or run Deployable Side Steps if applicable

NOTE

If at step 2 BCM does not show a red cross or module does not respond further checks are required.

If any other features are not available within 'Service' check that the relevant module is communicating.

If this fails to resolve the concern a Technical Assistance (TA) should be submitted to local Technical Support.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.