

<b>Reference</b>	SSM73443
<b>Models</b>	LR2 / L359 LR3 / L319 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L320 Range Rover Sport / L494
<b>Title</b>	Incorrect diagnosis of Touch screen issues.Gen 2.1 only
<b>Category</b>	Electrical
<b>Last modified</b>	26-Jun-2017 00:00:00
<b>Symptom</b>	207000 Entertainment Systems

**Content**      **Issue**  
*The Touch Screen (TS) also referred to as the Front Control Display Interface Module (FCDIM) or the High Line Display Front (HLDF) may be wrongly replaced when troubleshooting, if issues are incorrectly attributed to it.*

**Cause**  
*The TS may be incorrectly diagnosed as the source of the fault and replaced in error.*

**Action**  
*Using the correct section in the Workshop Manual DO NOT change the TS for any of the following issues. Refer to the control module associated with the fault.*

- 1. Please refer to TOPIx Workshop Manual, select the model and model year.*
- 2. For all models except Evoque select Section 4 Electrical: (TOPIx Workshop Manual Section, 41500: Diagnosis and Testing Information and Entertainment System).*
- 3. For Evoque only, select Section 4 Electrical: (TOPIx Workshop Manual Section, 41501: Diagnosis and Testing Information and Entertainment System).*
- 4. Once on this page go to the symptom chart section and find the related module issue/customer concern.*

**Note:** *If you are still unsure as to which component may be at fault you are requested to raise a Technical Assistance (TA).*

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.