

Reference	SSM73420
Models	Discovery / L462 Range Rover / L405 Range Rover Sport / L494
Title	Engine Oil Level Display At PDI Displays An Overfill Condition.
Category	Engine
Last modified	29-Jun-2017 00:00:00
Symptom	401000 Oil System Concerns

Content **Issue:** Land Rover have received reports that the engine oil level display on the Instrument Cluster intermittently shows that the oil level is above maximum, depending on oil temperature. Land Rover is currently investigating the reports. The concern is related to 3.0 Supercharged V6 Petrol 17MY only, when the oil level is checked during the Pre Delivery Inspection (PDI).

Cause: Currently under evaluation.

Action: If the engine oil level is found to be above maximum while carrying out the PDI, please do not remove any engine oil until the following steps have been followed:

1. Allow the engine to cool until the oil temperature is close to the ambient air temperature or at least below an oil temperature of 40 degrees centigrade.
2. Re-check the oil level
3. If the level is still reporting above maximum, remove the excess amount.

If the concern is apparent during the PDI, please submit an ePQR stating the following:

1. The engine coolant temperature when checked.
2. The engine oil temperature reading when checked.
3. The quantity of oil removed where necessary.
4. The Pathfinder session files

Land Rover will release a further communication in the near future following evaluation of the issue and any action that may be required.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.