



RECREATIONAL VEHICLE SERVICE CAMPAIGN

July 21, 2017

SERVICE ADVISORY 17-297

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined that certain Dutchmen Kodiak Cub Travel Trailers were manufactured with the undersized 15 amp fuse in the battery charging circuit which should have a 30 amp fuse.

The campaign population includes:

2018 Kodiak Cub 175BH, 176RD

Serial Number Ranges: JJ970163, JJ970456 – JJ970459, JJ970484 – JJ970787

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

VIN1 VIN2 VIN3 VIN4
VIN5 VIN6 VIN7 VIN8
VIN9 VIN10 VIN11 VIN12

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please contact us at: **(855) 895-4422**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

PO Box 2000 Goshen, IN 46527-2000
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com



RECREATIONAL VEHICLE SERVICE CAMPAIGN

July 26, 2017

Service Advisory: 17-297

SERVICE CAMPAIGN

«Owner_name»
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

VIN: «VIN»

Dear «Owner_name»:

Keystone RV Company is conducting a service campaign on certain 2018 Dutchmen Kodiak Cub Travel Trailers. We apologize for any inconvenience this action may cause you; however your continued satisfaction is of the utmost importance to us.

Reason for this campaign

It has been determined that certain Dutchmen Kodiak Cub Travel Trailers were manufactured with the undersized 15 amp fuse in the battery charging circuit which should have a 30 amp fuse.

What we will do

Keystone has notified our dealers regarding this situation. The remedy is to remove the 15 amp fuse from the number 6 location of the fuse panel and replace the fuse with a 30 amp fuse. The service required for this corrective action will be provided at no charge to you.

What we need you to do

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this campaign is approximately ½ hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

If you have questions

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

PO Box 2000 Goshen, IN 46527-2000
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com

SERVICE ADVISORY # 17-297

Kodiak Cub Mini Fuse

It has been determined the below listed vehicles were manufactured with an undersized 15 amp fuse placed in the battery charging circuit which should have a 30 amp fuse. The circuit is wired and rated for 30 amp capacity. This advisory explains how to correct.

- Models Included:** 2018 Kodiak Cub 175BH, 176RD
- Serial Number Ranges:** JJ970163, JJ970456 – JJ970459, JJ970484 – JJ970787
- Parts Required per Unit:** (1) 30 Amp Blade Fuse - Acquire locally
- Tools Required:** - Ink Pen

Note – Check serial number on Key Express to verify the campaign is open.

ONE INSPECTION and REPAIR

- Step 1** Locate the trailer on a level, flat and hard surface. Chock the wheels.
- Step 2** Locate the fuse panel in the unit. Remove the 15 amp fuse from the number 6 location of the fuse panel. Replace the fuse with a 30 amp fuse. Change the noted fuse size of position 6 on the information label from 15 to 30.

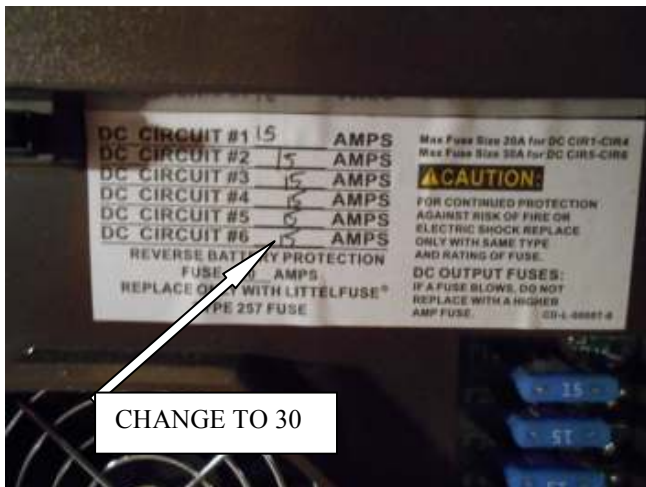


Fig. 1



Fig. 2

TWO WARRANTY REIMBURSEMENT

Submit the request on Key Express using **Flat Rate Code # 7129742B** with **Service Advisory #17-297** noted in the customer complaint section. The time authorized for this repair is **.2 hours**.

If you have any questions, please call Customer Service at **(855) 895 - 4422**