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| <b>Sent on</b> | 07   | 05 | 2017 | <b>Expires on</b> | 07 | 24 | 2017 |
| <b>From</b>    | Parts and Service Division                             |    |      |                   |    |    |      |
| <b>Subject</b> | Request for Info: 2016-2017 RDX Rear View Camera Loose |    |      |                   |    |    |      |

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Info: 2016-2017 RDX Rear View Camera Loose

**This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda (AHM) is investigating certain 2016-2017 RDXs with a client complaint of the rear view camera loose. To fully understand the cause of this condition, AHM would like to collect specific information from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirement:

1. Vehicle has not been involved in any collision.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.