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Sent on	07	05	2017	Expires on	07	24	2017
From	Parts and Service Division						
Subject	Request for Parts: 2017 Fit Rear Suspension Noise						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2017 Fit Rear Suspension Noise

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2017 Fits with a customer complaint of a noise coming from the rear suspension. The noise can be described as knocking or rattling. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time complaint only.
2. Must be able to duplicate the knocking or rattling noise from the rear suspension.
3. Must confirm that the right or left bushing on the damper assembly has come of or is missing
4. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.