Popping or No Sound from Speakers

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2016	Civic	Touring	ALL

SYMPTOM

Popping or no sound from the speakers.

CORRECTIVE ACTION

Update the audio unit software.

TOOL INFORMATION

Part Name	Part Number	Quantity
2016 Civic (Yellow/Blue) USB Update Device	07AAU-TBAA3A0	1

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
053011	Update the audio unit software.	0.3 hr	03214	03217	17-016A	39186-TBA-A01

Skill Level: Repair Technician

REPAIR PROCEDURE

1. Connect a battery charger or a fully charged jumper battery to the vehicle, and leave it connected during the entire update procedure to maintain a steady voltage.

2. Insert the USB update device into the USB port in the center console.
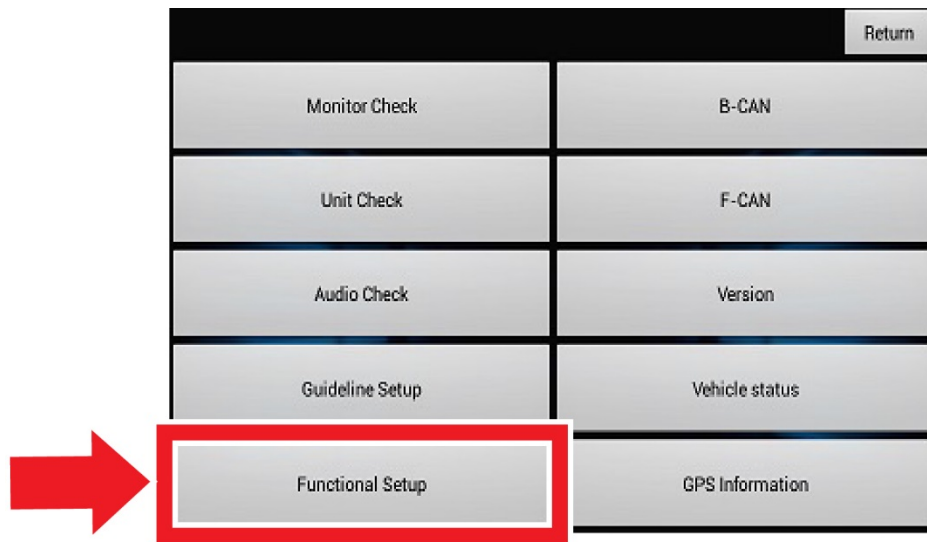

USB UPDATE DEVICE

3. Turn the ignition to ON.

4. Allow the audio system to boot up (about 20 seconds), then press and hold the **MENU** icon, **AUDIO** icon, and Display Mode button at the same time until the diagnostic screen appears.
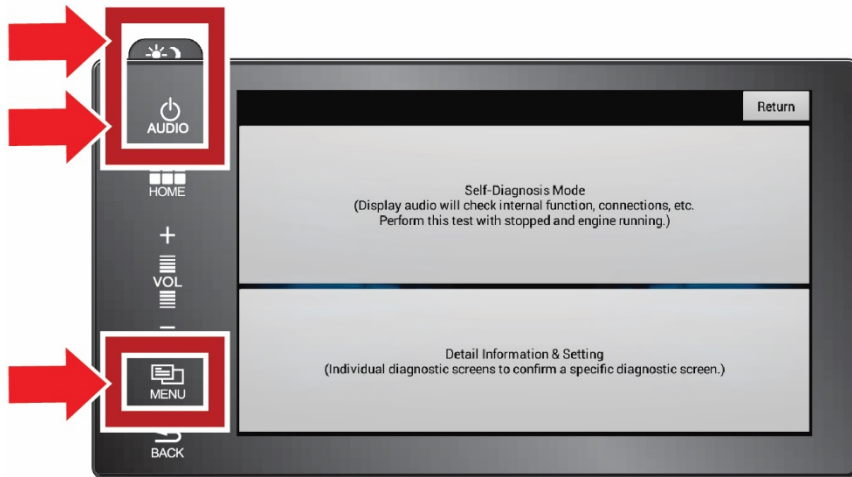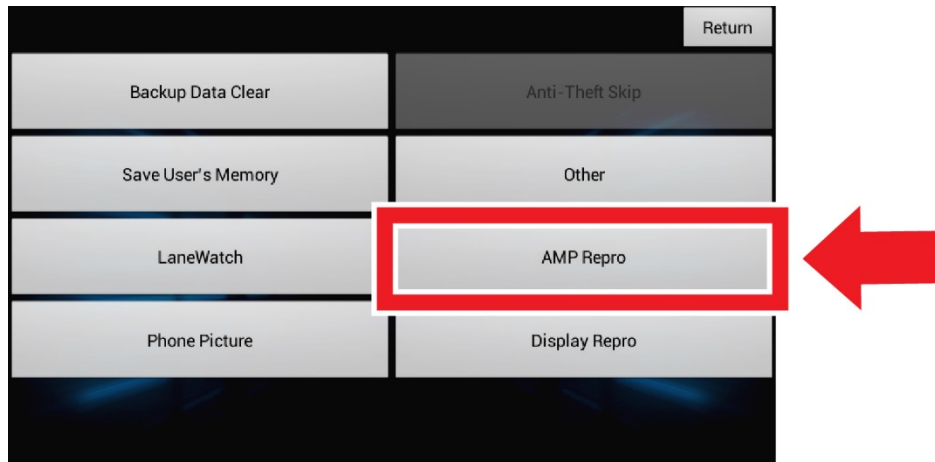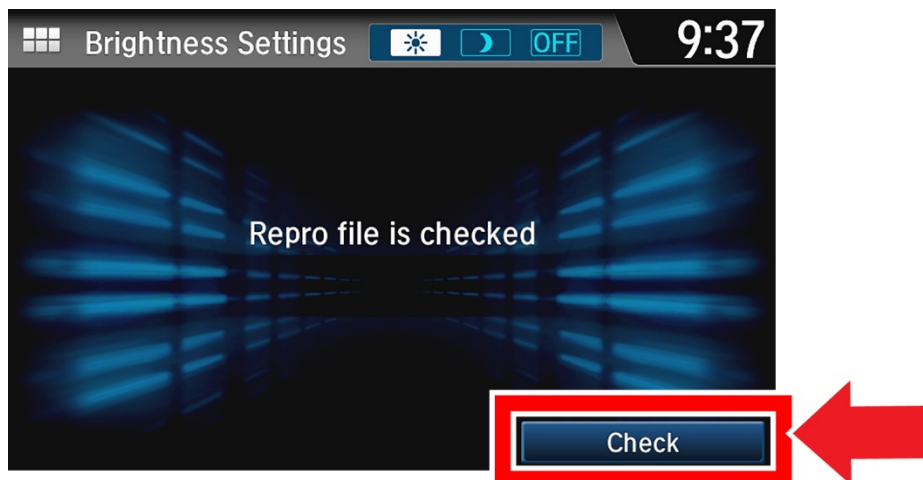

5. Select **Detail Information & Setting**.
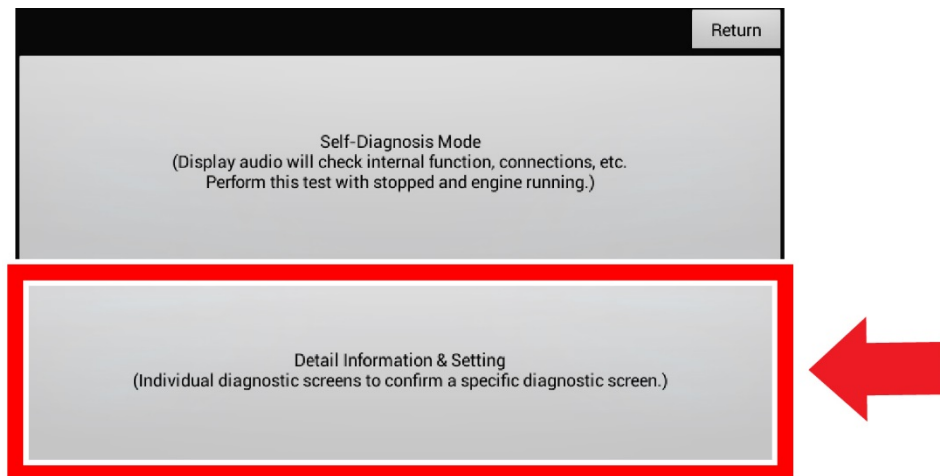
6. Select **Functional Setup**.
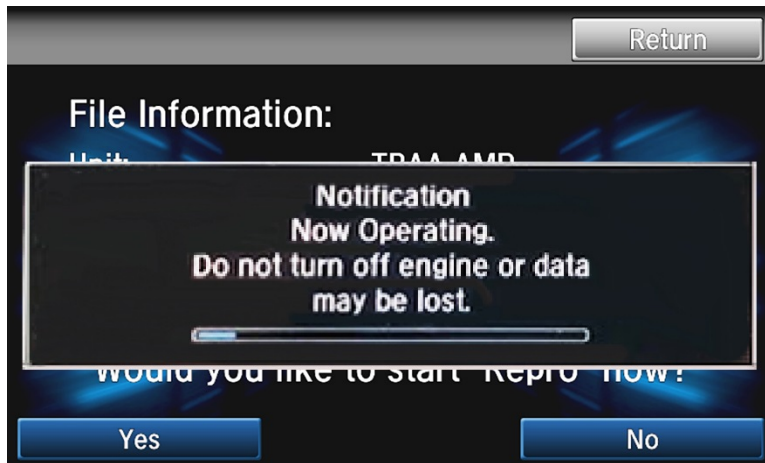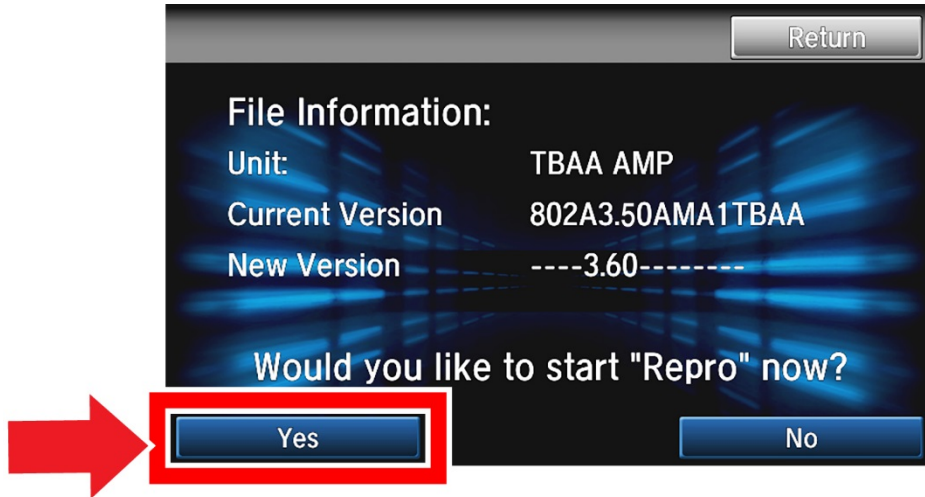

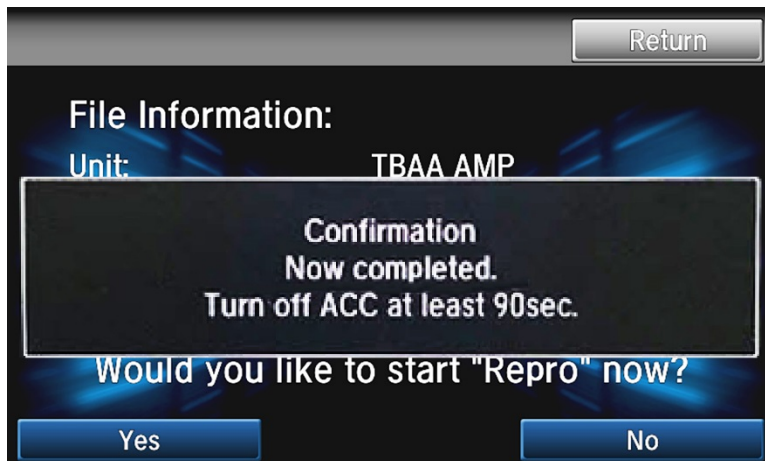7. Select **AMP Repro**.

8. Select **Check**.

9. Select **Yes** to start the update.

   NOTE: Once the update begins, no action is needed. The update will take about 15 minutes. You do not need to stay with the vehicle.
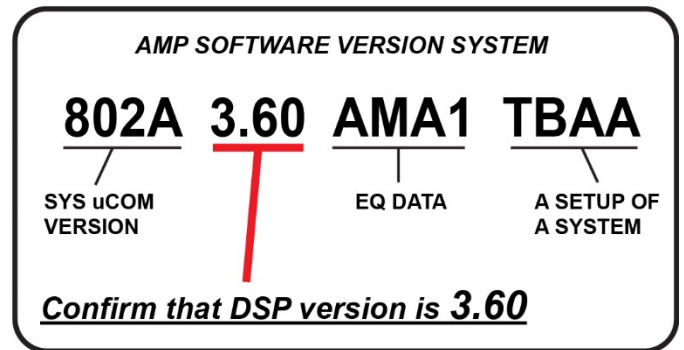

10. When the update is complete, the confirmation screen will appear. **Do not remove the USB update device**.

11. Turn the ignition to OFF, and leave it off for at least 90 seconds.

12. Turn the ignition to ON, and do steps 3 through 8 to confirm the DSP software version was updated.

Software	Software Version
SYS uCOM	802A
DSP	3.60
EQ DATA	AMA1
A setup of a system	TBAA

13. Turn the ignition to OFF, and remove the USB update device.

END