



Service Bulletin

INFORMATION

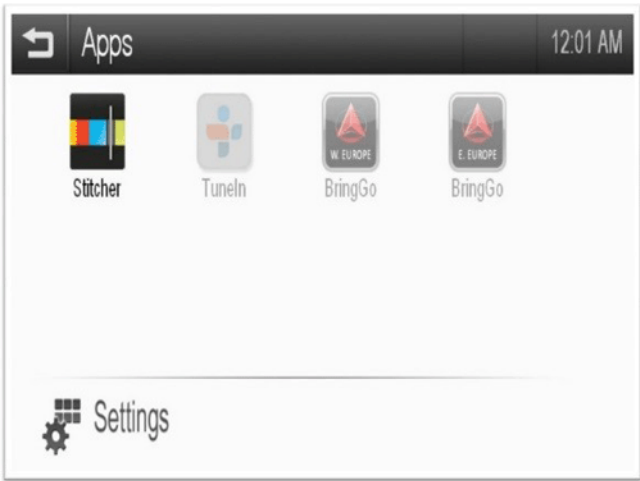
Subject: Embedded TuneIn App Does Not Function Correctly After Updating TuneIn App on Phone

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Aveo/Sonic Trax	2013	2016			All	All
Chevrolet	Colorado (Excluding North America)	2013	2016			All	All
Chevrolet	Spark Cobalt	2013	2015			All	All
Chevrolet	Star Spin	2013	2017			All	All
Holden	Barina	2013	2016			All	All
Holden	Colorado Trax	2014	2016			All	All
Opel	ADAM	2013	2015			All	All
Opel	Corsa	2015	2015			All	All

Involved Region or Country	Global
Additional Options (RPOs)	Equipped with Radio RPO UF7

Condition

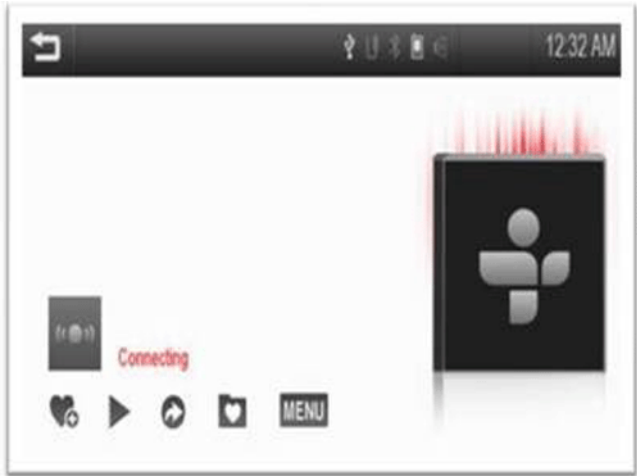
Some customers may comment on the embedded/native Tuneln app on their radio does not function when connected to their phone after updating the Tuneln app on their phone.
They may also describe any of the following scenarios as well:



- With Android, Tuneln may not load.



- With Android, Tuneln may incorrect display, get stuck loading, and/or crash.



- With iPhone, the connecting sign may not go away.

Cause

This may be the result of newer Tuneln software levels (on the customer's phone) no longer supporting embedded automotive applications.

Correction	<p>Depending on the software level that the customer has installed on their phone, the TuneIn embedded application on this radio family may not be functional and TuneIn is no longer providing updates to support in-vehicle applications.</p> <p>If a customer desires to use TuneIn, he/she can access TuneIn through his/her phone and stream to the vehicle through Bluetooth audio without using the embedded/native TuneIn application. When doing so, the TuneIn logo on the radio will remain gray/inactive but they will still be able to listen to TuneIn audio. Bluetooth on-screen buttons may not work. If necessary, please demonstrate how to use Bluetooth audio for the customer.</p>
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Parts Information

No parts are needed for this repair.

Customer Information

Please communicate to the customer that this is not a vehicle concern. Please share this information with the customer, including a copy of this bulletin.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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