



Service Bulletin

INFORMATION

Subject: Information On Mimamori ECU Download (Heath Report)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	3500/4500 Medium Duty (LCF)	2016	2017				
	3500HD Medium Duty (LCF)						
	4500/4500XD Medium Duty (LCF)	2017	2017				
	5500/5500XD Medium Duty (LCF)						

Involved Region or Country	North America
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Information	<p>Important: Perform the Mimamori ECU download before clearing the DTC and before diagnosing the vehicle.</p> <p>In an effort for continuous improvement, there is a need to obtain Mimamori ECU (Health Report) information. It is critical to obtain Mimamori ECU information during the repair process. This information will be used to help determine "root cause" for customer's concerns and develop/validate a field fix.</p> <p>When a vehicle is presented to a dealer for repair and a DTC is stored in one or more of the control modules listed below, GM requests the Mimamori ECU information be downloaded and synchronized.</p> <p>Note: Refer to Warranty Information in this bulletin for the labor operation code when performing the following scan of the modules.</p> <ul style="list-style-type: none"> • Validate the information is synchronized before claim submission. All claims will be reviewed for this data <ul style="list-style-type: none"> ⇒ Engine Control Module (ECM) ⇒ Transmission Control Module (TCM) ⇒ Diesel Exhaust Fluid (DEF) Control Module <p>Note: When replacing the engine or transmission, the Mimamori ECU report labor is already incorporated into the repair and the labor operation mentioned in this bulletin should not be used.</p> <ul style="list-style-type: none"> • Perform the Mimamori download when replacing the following: <ul style="list-style-type: none"> ⇒ Engine repairs/replacements ⇒ Transmission repairs/replacements
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Parts Information

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time
T0803	DRM Download and Sync	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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