



# Service Bulletin

## INFORMATION

**Subject:** Auto Stop System Does Not Operate During Cold Ambient Temperatures

| Brand:    | Model:        | Model Year: |      | VIN: |    | Engine: | Transmission: |
|-----------|---------------|-------------|------|------|----|---------|---------------|
|           |               | from        | to   | from | to |         |               |
| Chevrolet | Cruze (VIN B) | 2016        | 2017 |      |    |         |               |

|                                   |  |
|-----------------------------------|--|
| <b>Involved Region or Country</b> | North America  |
| <b>Additional Options (RPOs)</b>  | Equipped with (RPO KL9) ENG CONTROL-STOP/START SYS, CONVENTIONAL AT, CONVENTIONAL MT OR BRAKE RELEASE LATE RESTART       |
| <b>Condition</b>                  | Some customers may comment that their auto stop system does not operate during cold ambient temperatures.                |
| <b>Cause</b>                      | This condition may be due to the auto stop function does not operate when ambient temperatures are less than 4°C (40°F). |
| <b>Correction</b>                 | This is a normal characteristic and no parts should be replaced for this condition.                                      |

### Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

|                 |   |
|-----------------|---|
| <b>Version</b>  | 1 |
| <b>Modified</b> |   |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION