



Service Bulletin

INFORMATION

Subject: Information on Engine Oil Requirements

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2016	2017			1.4L (LE2)	
Chevrolet	Cruze	2016	2017			1.4L (LE2)	
	Malibu	2017	2017			1.5L (LFV)	
	Malibu (VIN Z)	2016	2016			1.5L (LFV)	

Involved Region or Country	North America, South America, Israel
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Information

General Motors has identified an issue with the use of certain oils in the Malibu 1.5L turbo engine (LFV), Cruze and Encore 1.4L (LE2) that could result in early engine piston failure. When performing an oil change on turbo engines, it is **required** to use the 5W30 Dexos 1 full synthetic oil, meeting the latest specification in bulk or quarts, P/N 88865635 (Not available in Canada and Mexico at the time of bulletin publication).

If Dexos 1 full synthetic oil is not available, use Mobil One, Full Synthetic, 5W-30, API SN, ACEA A1/B1, P/N 12345885 (P/N 10953468 Canada).

Important: In Canada, use 5W30 Mobil 1™ Synthetic Motor Oil (1 Liter), P/N 10953468 until further notice. In Mexico, use 5W30 Mobil 1™ Synthetic Motor Oil (1 quart), P/N 12345885 until further notice. This bulletin will be updated when 5W30 ACDelco dexos1™ full synthetic oil meeting the latest specification becomes available.

Note: See the chart below for bulk oil part numbers.

Parts Information

Oil Viscosity	Product	Package Size	Price Options	Equipment Funding	Part Number
5W30	ACDelco dexos1® Full Synthetic	55 Gallon	-	-	88865636
5W30	ACDelco dexos1® Full Synthetic	55 Gallon	-	Plan D	88865637
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 1	-	88865638

5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 2	-	88865639
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 1	Plan A	88865640
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 2	Plan A	88865641
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 1	Plan B	88865642
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 2	Plan B	88865643
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 1	Plan C	88865644
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 2	Plan C	88865645
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 1	Plan D	88865646
5W30	ACDelco dexos1® Full Synthetic	Bulk	Option 2	Plan D	88865647

Version	2
Modified	Feb. 14, 2017 - Updated the Models, Parts Information section and removed Generation 2 reference.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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