

Subject: Engineering Information – Repeat Malfunction Indicator Lamp (MIL) on with DTC P0300 (Engine Misfire Detected)

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017			LGX	All
Cadillac	XT5	2017	2017			LGX	All
GMC	Acadia (VIN N)	2017	2017			LGX	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with 6 Cylinder 3.6L Engine (RPO LGX)
Condition	<p>Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on a MIL light illuminated.</p> <p>During diagnosis a technician may find DTC P0300 (Engine Misfire Detected). This code may be active or stored in history.</p>
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If the vehicle is in for the first time for this DTC, please follow the diagnostic service information associated for the DTC and make necessary repairs as required.

If the vehicle is in for a REPEAT visit with this DTC, please have the following information ready and contact the engineer listed below.

1. Capture GDS2 session file.

Note: DO NOT CLEAR CODE.

Contact Information

Engineer Name	Phone Number
Thomas Waypa	1-(248) 318-6233

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4081468*	Engineering Information - Repeat Malfunction Indicator Lamp on with DTC P0300	0.4 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

Version	1
Modified	