



# Service Bulletin

## TECHNICAL

**Subject:** Call Using OnStar Hands Free Calling Message Played When Scrolling from Page 1 to Page 2 of OnStar Menu

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro, Cruze, Malibu, Silverado, Spark	2016	2017			All	All
Chevrolet	Sonic, Trax	2017	2017			All	All
GMC	Sierra	2016	2017			All	All
GMC	Acadia (VIN N)	2017	2017			All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPOs)</b>	Equipped with Radio RPO IOA or IOB
<b>Condition</b>	Some customers may comment that a "Call Using OnStar Hands Free Calling Message" is played when they scroll from page 1 to page 2 of the OnStar menu.
<b>Cause</b>	When audible touch feedback is turned on in the radio settings, an audible beep will occur when scrolling from page 1 to page 2 of the OnStar menu, which may be interpreted as a hands free OnStar call request.

**Correction**



If this concern is encountered, the audible touch feedback option can be turned off in the radio settings menu. To prevent this concern from occurring, follow the path in the radio menu below:

Settings>>Radio>>Audible Touch Feedback

**Parts Information**

No parts are required for this repair.

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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