



Service Bulletin

INFORMATION

Subject: Information on Liftgate Glass Breakage

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2016	2017			All	All

Involved Region or Country	North America, Israel
Condition	Some customers may comment that the liftgate glass has shattered, or blown outward, while driving vehicle or when a side door was closed.
Cause	The cause of the condition may be a weakness/defect in the liftgate glass.

Correction

First investigate the cause; inspect the liftgate for any evidence of physical damage and inspect rear of vehicle for any unsecured objects which may have impacted the glass.

Replace liftgate glass under warranty if failure is determined to be caused by glass defect. Refer to *Liftgate Window Replacement* in SI.

Parts Information

Description	Part Number	Qty
WINDOW, RR (STANDARD TINT)	23399682	1
WINDOW, RR (DEEP TINT)	23399683	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2024030	Liftgate Window Replacement	Use Published Labor Operation Time

Version	1
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Modified	
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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