



# Service Bulletin

## TECHNICAL

**Subject:** Passenger Side HVAC Settings Reset to Default on Vehicle Start-Up

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS, ATS-V	2017	2017	SOP	H0129655		
	CTS, CTS-V						

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Condition</b>	Some customers may comment that the passenger side HVAC controls reset to the lowest settings after the vehicle sits for more than 15 minutes. Customers may also comment on a clicking type sound heard coming from the center dash when the front defrost is on.
<b>Cause</b>	This condition may be caused by a software anomaly.

### Correction

If you encounter a vehicle with the above concern, the HVAC control module must be updated to the latest software and calibrations.

### Service Procedure

Refer to *HVAC Control Module Programming and Setup* in SI.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810015	HVAC System Control Module Reprogramming with SPS	Use Published Labor Operation Time

<b>Version</b>	2
<b>Modified</b>	Jan. 30, 2017 – Updated the Condition and including ATS-V and CTS-V Models.

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