



Service Bulletin

TECHNICAL

Subject: Right Hand Steering Wheel Controls Inoperative, Outside Ambient Temperature Reading on Radio Display Inoperative, Rear Camera Gridlines Inoperative, OnStar Menu Screen is Not Showing When Pressing OnStar Button, and/or Smart Phone Link App Icon Not Showing Since New or after Performing Radio Reprogramming

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Sonic Trax	2013	2016			All	All
Chevrolet	Spark	2013	2015			All	All

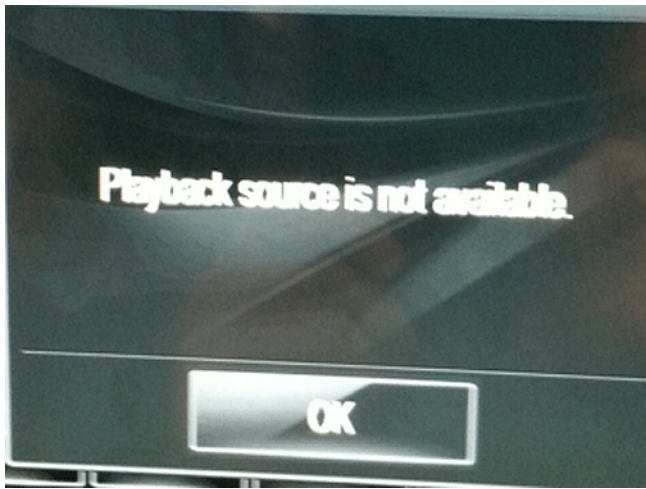
Involved Region or Country	Global
Additional Options (RPO)	Equipped with Radio RPO UF7
Condition	Some customers may comment on inoperative rear vision camera gridlines, inoperative right hand steering wheel controls, missing outside ambient temperature reading on the radio display, an Onstar menu screen that is not showing when pressing the Onstar button, and/or a smart phone link app icon not showing in menu. Typically if this is experienced, it would have been present since the vehicle was new or after having the radio reprogrammed prior to October 10, 2016.
Cause	This may be the a result of a radio software concern.

Correction

Important: Do not replace the radio, steering wheel controls, OnStar module, or Body Control Module (BCM) for this concern.

If you encounter a vehicle with the above concern, USB and then SPS program the radio again by following the programming procedure and tips outlined in SI and the latest version of bulletin 17130.

The USB and SPS radio calibrations available in TIS2web since October 10, 2016 are designed to repair and prevent this concern.



If you can't perform USB programming first because of the "playback source is not available" message above remaining on the screen and preventing you from continuing, skip to SPS programming and complete it first instead. Once the SPS programming is complete, it should repair the pop up message so you can then complete USB programming but this should only be performed in this order if the "playback source is not available" message remains displayed.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2881128*	USB and SPS Reprogramming of Radio	0.6 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Jan. 13, 2017 – Removed information regarding date of prior reprogramming events and added information regarding possible message displayed.

Additional Keywords: 17130, 45340, RVC, SWC

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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