



TimpTE, Inc
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Date: March 14, 2017
To: TimpTE Dealer Parts and Service Personnel
From: Product Engineering
Reference: Roll-Rite Motor Warranty – 035-51995
Parts and Service Bulletin # 51

To meet the demand for the warranty of the Roll-Rite motors, 035-51995, it is imperative that these presumed defective motors be processed through TimpTE Warranty and be returned to Roll Rite quickly.

In addition to the serial number of the motor that is believed to be defective and of the replacement motor, which we have always required, TimpTE Warranty now also requires the tracking number for the shipment of the defective motor back to Roll Rite as part of the warranty claim. TimpTE Warranty needs the tracking number submitted to them within 20 calendar days from when you receive the RGA # from TimpTE Warranty or you will be invoiced for the amount of the motor and the warranty claim closed.

Please coordinate with your staff to insure the presumed defective motors are shipped to Roll Rite in a timely manner and the tracking numbers are submitted to TimpTE Warranty.

If you have any questions, please contact Jeff Thompson, TimpTE Warranty or Myself.

Dwight Wagoner
Product Engineering and Warranty Manager
TimpTE, Inc.