



SERVICE BULLETIN

Classification: PD17-001	Reference: NTB17-072	Date: June 29, 2017
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2016-2017 MURANO; VIBRATION/BOOMING NOISE AT OR ABOVE 60 MPH

APPLIED VEHICLE: 2016-2017Murano (Z52) AWD only

APPLIED VIN AND 2016 Murano (Z52) All

DATE: 2017 Murano (Z52)

Built before 5N1AZ2M(*)(*)HN 137758 / January 30, 2017

IF YOU CONFIRM

The vehicle has a vibration that is accompanied by a booming noise.

- Occurs at or above speeds of 60 mph.
- Vibration/booming increases with speed.

and

Booming noise is heard while vibration is being reproduced on a lift by someone sitting inside the vehicle.

and

Date code on the rear propeller shaft is between July 27, 2016 and January 30, 2017.

- See page 2 for **Date Code Identification**.

ACTION

Replace the rear propeller shaft.

- Refer to the Electronic Service Manual (ESM), section **DLN – Driveline**, for the procedure to replace the rear propeller shaft.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Date Code Identification

1. Access the part number label on the rear propeller shaft.

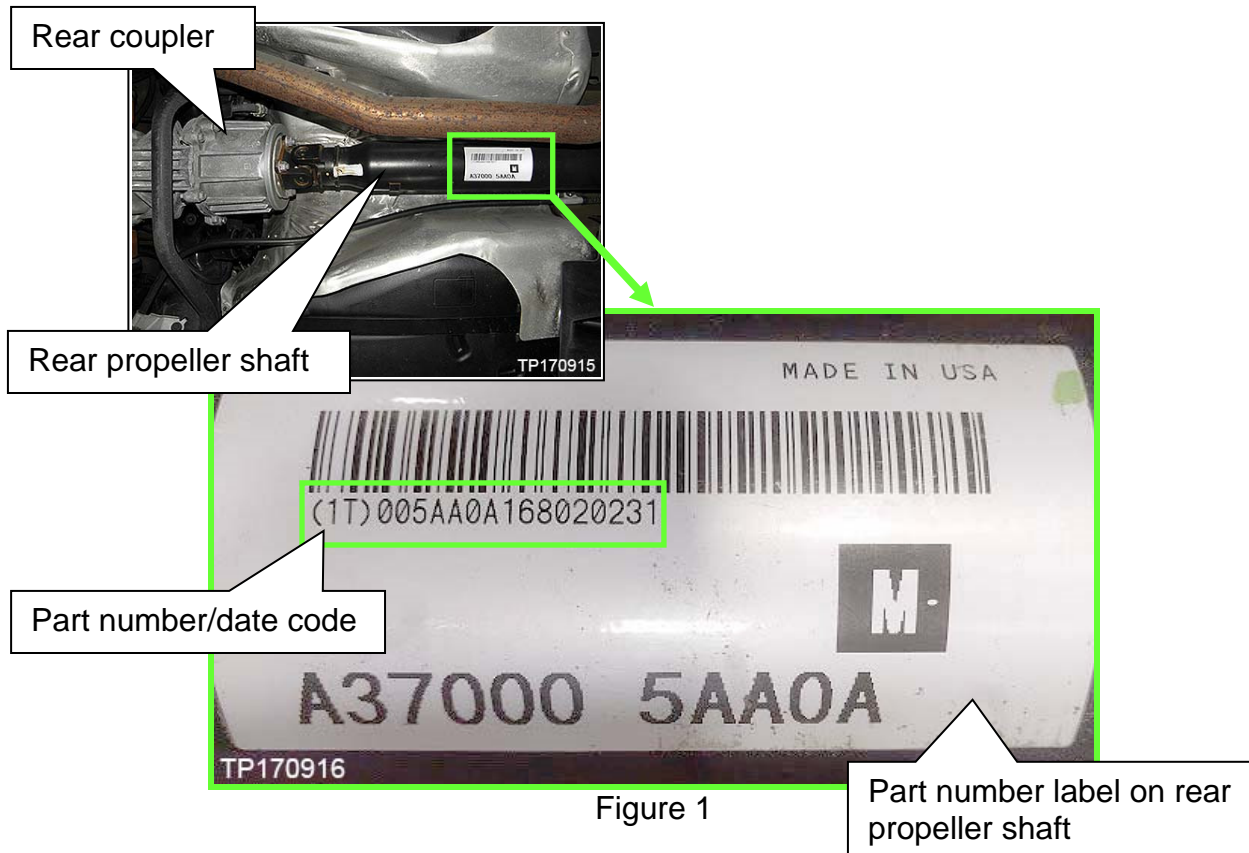


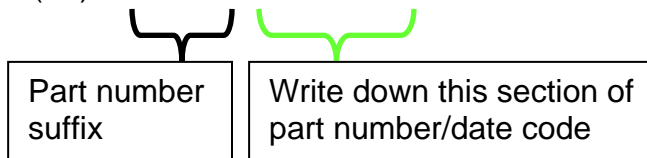
Figure 1

2. Find the part number/date code as shown in Figure 1.

EXAMPLE: (1T) 005AA0A168020231.

Starting at the 10th character (just after part number suffix) write down the remaining numbers.

- (1T) 005AA0A **168020231**

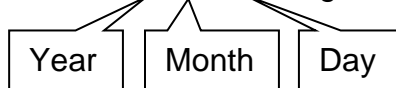


3. Delete the last four numbers from the part number/date code; the remaining number is the date code.

EXAMPLE: 16802 ~~0231~~

4. Decode date.

EXAMPLE: 16802 = 16 8 02 = August 2, 2016



PARTS INFORMATION

MODEL YEAR	DESCRIPTION	PART NUMBER	QUANTITY
2016-2017 Murano	Rear Propeller Shaft	37000-5AA1B	1
	Bolt (Propeller shaft to transfer case)	37120-JD00B	4
	Nut (Center support)	01223-N0021	2
	Nut (Propeller shaft to rear differential)	37171-7S00A	4

CLAIMS INFORMATION

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
R & I Rear Propeller Shaft	37000-5AA1B	LA10AA	ZL	32	(1)
RPL Rear Propeller Shaft		LA102A			

(1) Reference the current Nissan Warranty Flat Rate Manual and use the indicated flat rate time.

