



SERVICE ACTION Q639: EXTERIOR TAILGATE RELEASE SWITCH

SERVICE BULLETIN

11-MAY-17

NO.: SGI17-22

SEC.: GENERAL INFORMATION

MKT.: CAN

DESCRIPTION OF ISSUE

An issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where the tailgate exterior release switch may display intermittent switching performance issues.

AFFECTED VEHICLE RANGE

LR2 (L359)

Model Year: 2010-2015

VIN: 148525-439910

Range Rover Sport (L320)

Model Year: 2012-2013

VIN: 717166-814812

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q639NAS, *Service Action: Exterior Tailgate Release Switch*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, only order the expected percentage demand of parts identified.

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Tailgate switch without camera	LR079909	1	21%
Tailgate switch with camera	LR083610	1	79%

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Jaguar Land Rover North America, LLC

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Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 April 2019** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
Q639	B	Replace tailgate switch without fitted rear camera	86.65.04	0.30 (LR2) 0.20 (Range Rover Sport)	LR079909	1
Q639	C	Replace tailgate switch without fitted rear camera	86.65.04	0.30 (LR2) 0.20 (Range Rover Sport)	LR079909	1
		Drive in/drive out	02.02.02	0.2	-	-
Q639	D	Replace tailgate switch with fitted rear camera	86.65.04	0.30 (LR2) 0.20 (Range Rover Sport)	LR083610	1
Q639	E	Replace tailgate switch with fitted rear camera	86.65.04	0.30 (LR2) 0.20 (Range Rover Sport)	LR083610	1
		Drive in/drive out	02.02.02	0.2	-	-

Normal Warranty policies and procedures apply.