

<b>Reference</b>	SSM73088
<b>Models</b>	Discovery Sport / L550
<b>Title</b>	L550 Discovery Sport 16-17MY Front Suspension Noise
<b>Category</b>	Chassis
<b>Last modified</b>	10-May-2017 00:00:00
<b>Symptom</b>	304000 Suspension System

**Content**

**Issue:**

A customer may express a concern that whilst driving on uneven roads or speed bumps there is a knocking noise from the front suspension.

**Cause:**

The anti-dust cover on the front shock absorber may become adrift and move against the shock absorber body to generate a noise.

**Action:**

This issue has been previously addressed by technical bulletin LTB00939 Front Shock Absorber Noise, issued in April 2016. For any customers who report this issue on VINs which are outside the range provided on the bulletin (ie, later than H581931), retailers are requested to replace the complete shock absorber assembly without attempting the repair suggested in the bulletin. The replaced parts are to be retained as they may be required for return directly to JLR.

Please provide details of affected vehicle VINs and outcome of part replacement via EPQR. JLR will then be in contact to arrange part return.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.