

LTB01063NAS1

# TECHNICAL BULLETIN

15 MAY 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

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SECTION:

501-12: Instrument Panel and Console

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SUBJECT/CONCERN:

Creak / Rattle / Chirp Noise From Center of Instrument Panel

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AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
Range Rover Evoque (LV)	2015	956951-999999	Halewood	5-Door
Range Rover Evoque (LV)	2015-2017	000001-228123	Halewood	5-Door

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MARKETS:

NORTH AMERICA

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CONDITION SUMMARY:

SITUATION:

On vehicles without a Head Up Display, a creak / rattle / chirp noise may be heard from the base of the windshield / center of the Instrument Panel, near the center air vent.

CAUSE:

This may be caused by insufficient clearance between certain vehicle components during assembly causing the instrument panel to contact the windshield.

**ACTION:**

Should a Customer express this concern, follow the Service Instruction below.

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**PARTS:**

**NOTE:**

**Felt to be sourced from the Squeaks & Rattles kit.**

PART NUMBER	DESCRIPTION	QUANTITY:
-	1.6mm-thick felt	as required

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**WARRANTY:**

**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.
- DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Instrument panel fouling windshield - Modification	76.11.89.99	0.1	07	LR072043

**NOTE:**

Normal Warranty procedures apply.

SERVICE INFORMATION:

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1

**CAUTION:**

**Only apply as much pressure as is safe to do so.**

The noise reported by the Customer can often be replicated by applying forward pressure, by hand, to the top of the instrument panel, above the center air vent. Pressure is to be applied towards the windshield.

SERVICE INSTRUCTION:

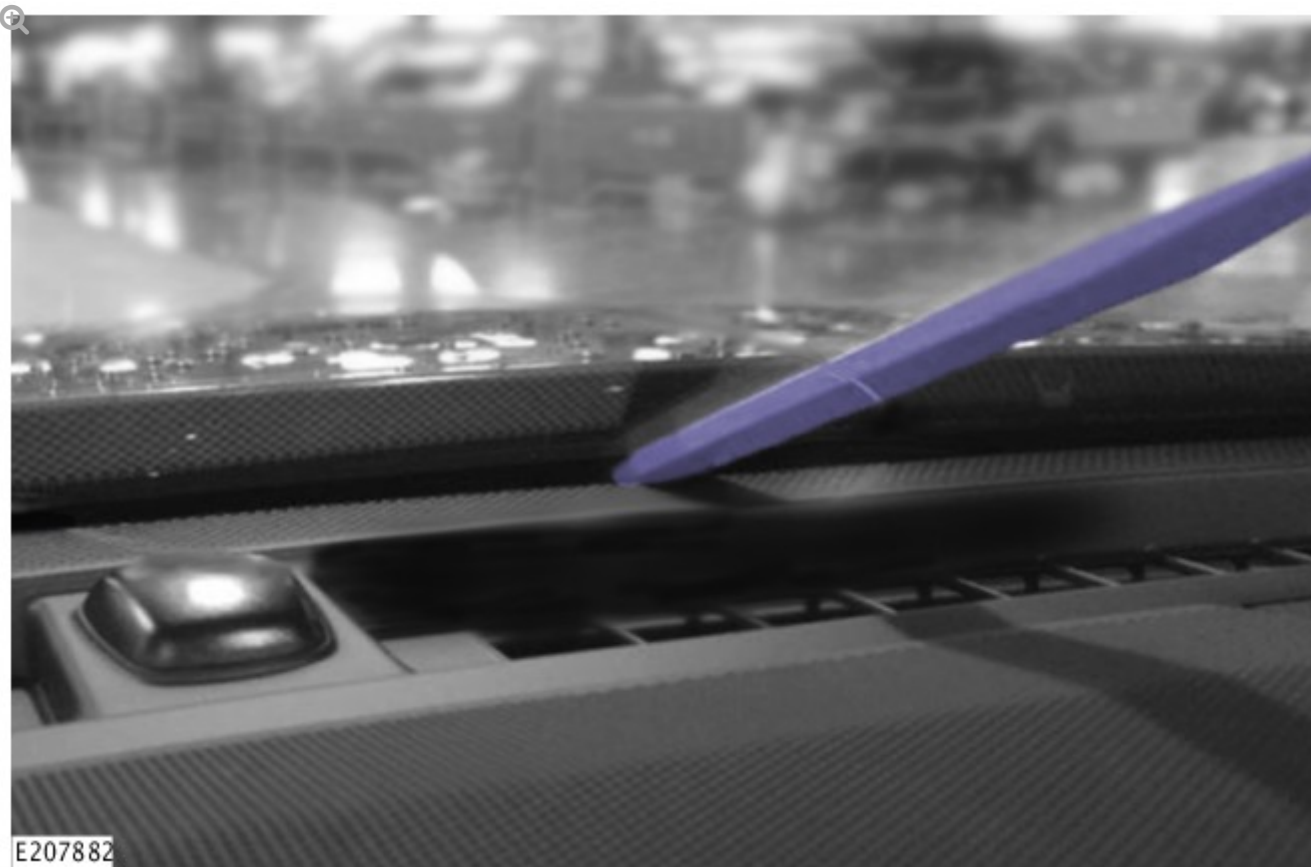
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- 1 Using the 1.6mm-thick felt from the Land Rover Squeaks & Rattles kit, cut the strip to 15mm X 110mm. Fold the strip of felt in half to give a thickness of 3.2 mm, and a length of 55 mm.
  - 1 Fold the strip in half to give a thickness of 3.2mm and a length of 55mm.

2

**CAUTION:**

**Make sure no damage is caused to the vehicle.**

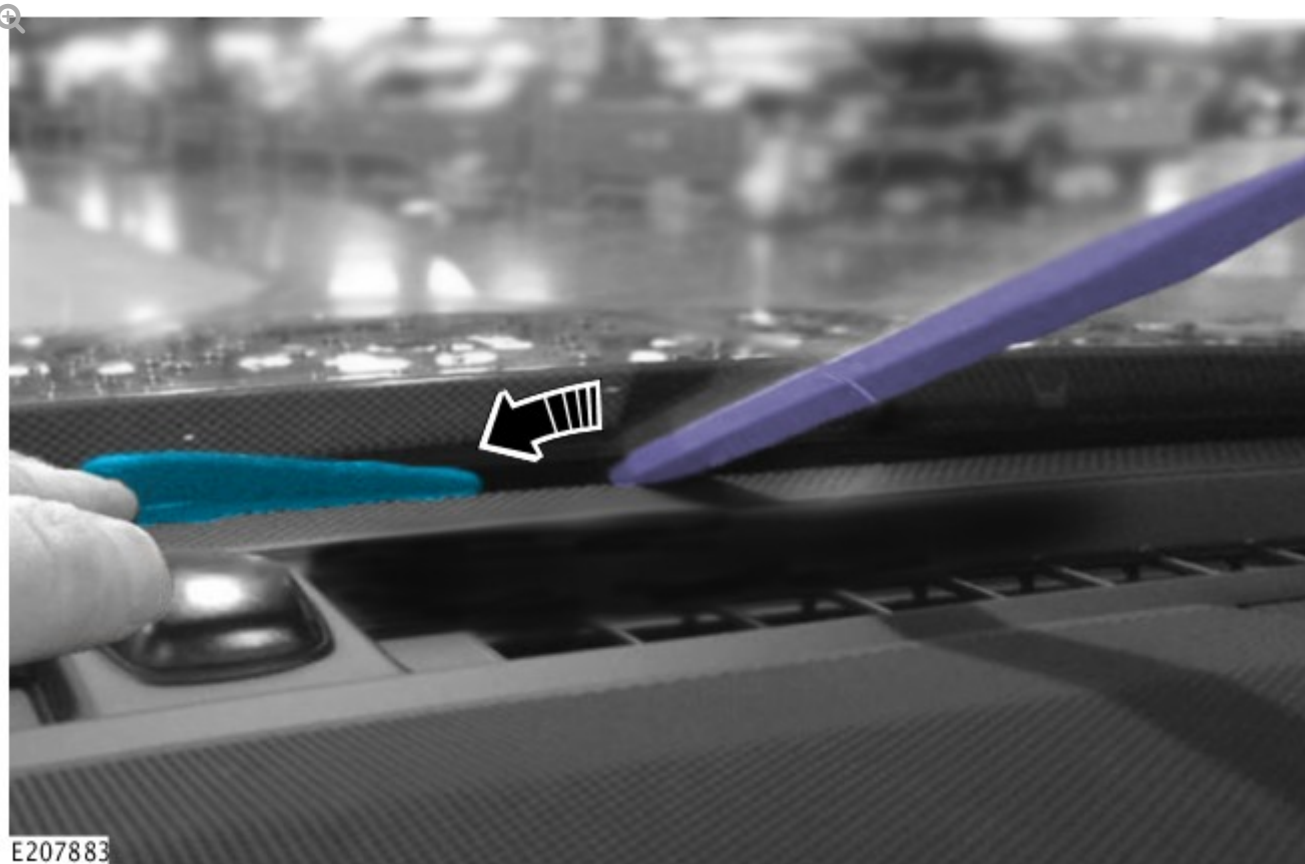


Using a suitable tool, gently open the gap between the instrument panel and the windshield.

3

**CAUTION:**

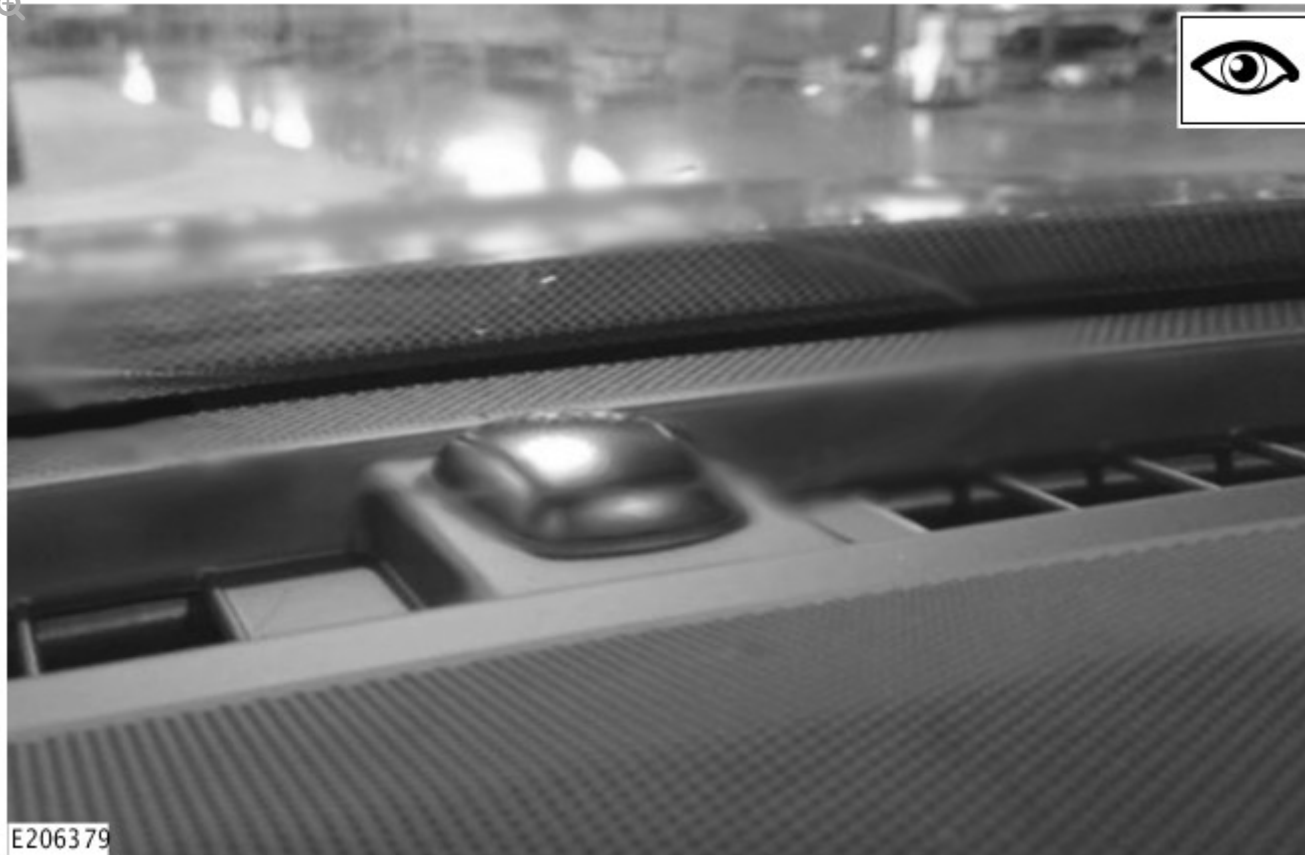
**Make sure no damage is caused to the vehicle.**



Insert the strip of felt behind the instrument panel center air vent as shown.

- The top edge of the felt must be level with the top edge of the instrument panel to make sure the felt cannot be seen.
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4



Make sure the felt cannot be seen.

5

**CAUTION:**

**Only apply as much pressure as is safe to do so.**

Check that the noise reported by the Customer can no longer be heard. Replicate the Customer's concern by applying forward pressure, by hand, to the top of the instrument panel, above the center air vent. Pressure is to be applied towards the windshield.

- If the noise reported by the Customer can be heard, raise a Technical Assistance (TA), with supporting photos and videos where possible.
- If the noise reported by the Customer cannot be heard, no further action required.
  - Return the vehicle to the customer.