

<b>Reference</b>	SSM73349
<b>Models</b>	Range Rover Evoque / L538
<b>Title</b>	L538 - Rear Window Washer jet - In-operative
<b>Category</b>	Body
<b>Last modified</b>	25-Apr-2017 00:00:00
<b>Symptom</b>	102000 Window/Glass
<b>Attachments</b>	Attachment5.pdf (Attachment5.pdf)

**Content****Issue:**

It may be found that the rear window washer jets have no function, despite proper operation of the windshield washer pump and fluid being present in the reservoir.

**Cause:**

Various trap conditions can restrict the flow of fluid through the washer jet hose to the tailgate washer jet.

**Action:**

Verify and locate the cause of the customer concern then, with the help of the attachment: -

**Left hand-drive vehicles:**

- Pay particular attention to the area around the brake booster, see Fig.1.

**All vehicles:**

- Check the area beneath the coolant expansion tank. These locations can be seen in Fig.2 and Fig.3.

**EPQR:**

- Submit an EPQR detailing the concern, the location of the hose trap and the repair which was carried out.
- Attach images of the trap condition and location to the EPQR.

JLR Engineering will use your feedback to develop a robust manufacturing process.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

Fig. 1

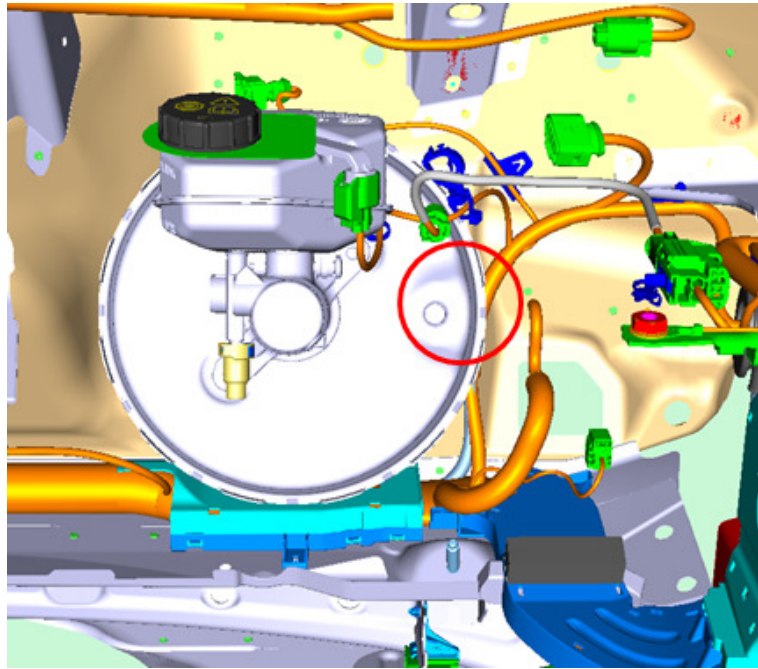


Fig. 2

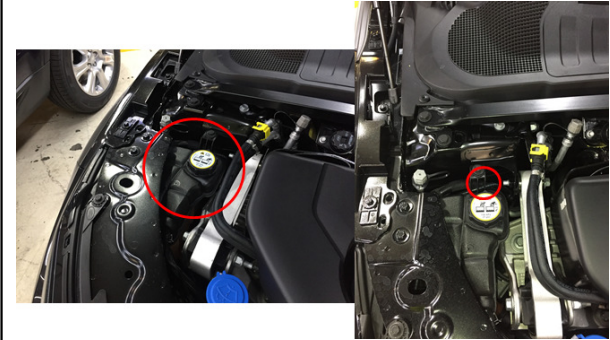


Fig. 3

