

Q664NAS1

TECHNICAL BULLETIN

10 APR 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

100-00

SUBJECT/CONCERN:

Service Action: Incorrect Bracket Fitted

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
Range Rover Sport (LW)	2017	667482-671021	Solihull	V6 S/C 3.0L Petrol

MARKETS:

NAS

CONDITION SUMMARY:

This Service Action supersedes Update Prior to Sale notice UPS10216-2b with immediate effect.

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where a bracket may be fitted in the engine compartment in error. The bracket can come into contact with an underhood coolant hose which over time could chafe and ultimately wear through, leading to loss of coolant.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts required.

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools.

WARRANTY:

NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 March 2018** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
Q664	B	Check bracket is installed and remove if required	05.10.10	0.10	-	-
Q664	C	Check bracket is installed and remove if	05.10.10 02.02.02	0.10 0.20	- -	- -

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
		required Drive in/drive out				
Q664	D	Check bracket is installed and remove if required Disengage and reengage Transit Mode	05.10.10	0.10	-	-
			86.90.89.47	0.20	-	-
Q664	E	Check bracket is installed and remove if required Disengage and reengage Transit Mode Drive in/drive out	05.10.10	0.10	-	-
			86.90.89.47	0.20	-	-
			02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

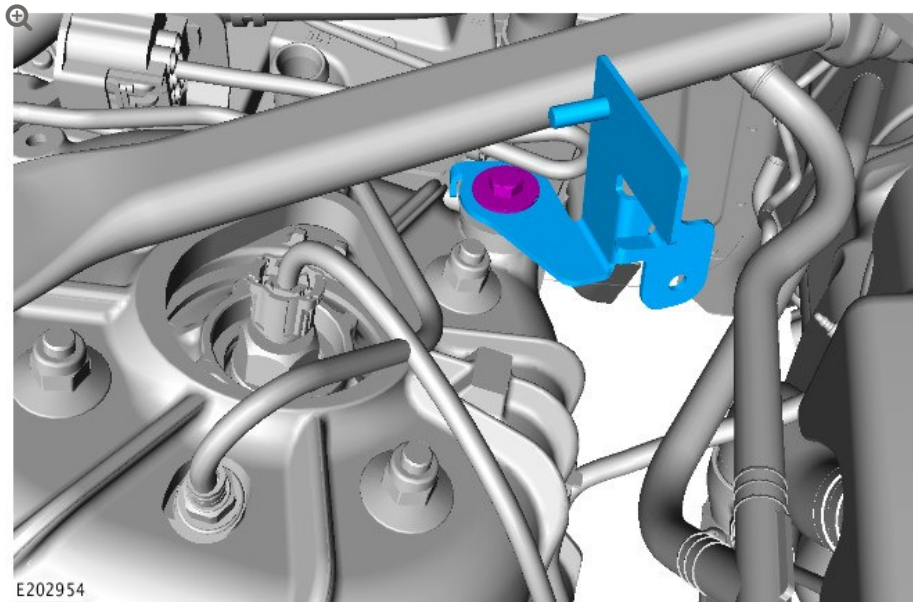
1 Open the hood.

2 Inspect for unused bracket near the front right suspension top mount.

- If the unused bracket is not fitted, no further action required.
- Close the hood.
- Release the vehicle.
- If the unused bracket is fitted, go to Step 3.

3 **NOTE:**

The bolt must be reused.

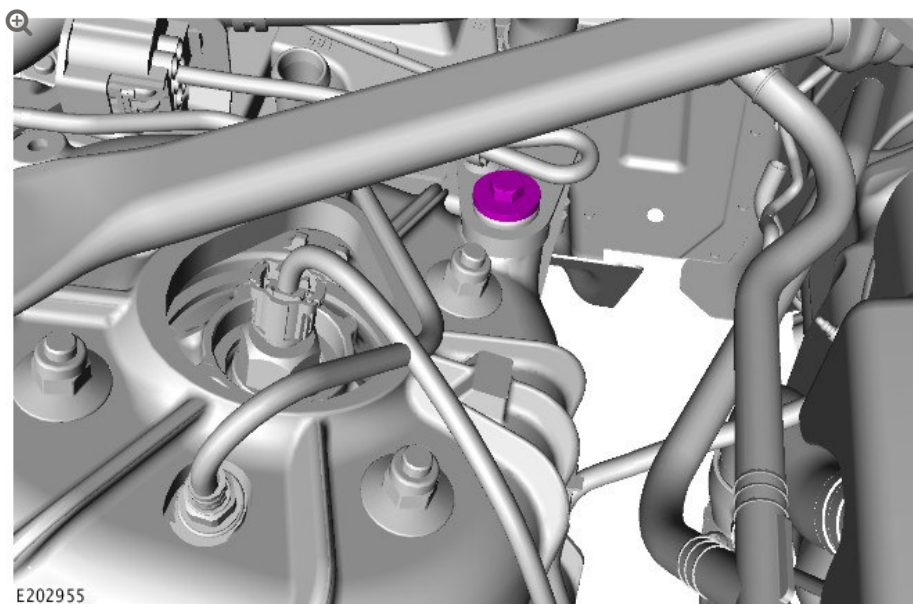


Remove the bolt and discard the unused bracket near the front right suspension top mount.

4

NOTE:

Make sure the bolt secures the auxiliary pump eyelet.



Install the bolt back to the same location.

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Torque: **9 Nm.**

5 Close the hood.

6 Release the vehicle.