

Special Service Message



NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 72131 - C1 (Door) Latch functionality

Models : LA - Discovery 4 / LR4
LC - Discovery Sport
LF - Freelander 2 / FL2
LV - Evoque

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Date Last : 23-02-2017 13:21:41

Updated :

Content : Issue:

Door lock functionality [update with assured VIN's]

Cause:

JLR Engineering are currently investigating side door latch concerns and therefore request more information to aid investigations.

Known latch issues have now been resolved, and assured VINs for the affected models are:

L319 15MY - A756425
L359 15MY - H432120
L359 15MY - L911856 (Pune)
L538 16MY - H158867
L538 15MY - L920134 (Pune)
L550 16MY - H535466

Action:

1. To avoid unnecessary latch replacements and determine root cause, follow:

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- SDD (Symptom Driven Diagnostics) procedures within TOPIx section 501-14 (lock latches and entry system diagnosis and testing).

2. Confirm VIN is after/post the assured VIN above and submit an EPQR to aid our investigation.

Version : 8