



ABOVE & BEYOND

SERVICE ACTION Q654: HIGH MOUNTED STOP LIGHT (HMSL) MISTING

SERVICE BULLETIN

15-FEB-17

NO.: SGI17-13

SEC.: GENERAL INFORMATION

MKT.: CAN / USA

DESCRIPTION OF ISSUE

A potential issue has been identified on certain vehicles within the listed Affected Vehicle Range which may exhibit condensation on the inside of the High Mounted Stop Lamp (HMSL).

AFFECTED VEHICLES

Range Rover Evoque (L538c; with Folding top)
Model Year: 2016-2017
VIN: 137551-182867

Visit the InfoTrail website for a list of affected unsold vehicles (as of 07 February 2017).

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q654NAS, *Service Action: High Mounted Stop Light (HMSL) Misting*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, only order the expected percentage demand of parts identified.

| DESCRIPTION | PART NO. / SUNDRY CODE | QTY. / VALUE | EXPECTED % OF VEHICLES REQUIRING PARTS |
|-------------------------------|------------------------|--------------|--|
| High Mounted Stop Lamp (HMSL) | LR069769 | 1 | 100 |
| Lantern clip | LR013135 | 17 | 100 |
| Anti-Rattle Foam Tape | LR096828 | 1 | *100 |

*** - 1 roll of tape (LR096828) will repair 13 vehicles.**

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2019** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PART NO. / SUNDRY CODE | QTY. / VALUE |
|--------------|-------------|---|-------------|--------------|-----------------------------------|--------------|
| Q654 | B | Lamp assembly - Centre high mounted stop - Renew - with Tape | 86.41.32 | 0.40 | LR069769 LR013135 LR096828* | 1 17 1 |
| | | Lamp assembly - Centre high mounted stop - Renew - with Tape | 86.41.32 | 0.40 | LR069769 LR013135 LR096828* | 1 17 1 |
| | | Drive in/drive out | 02.02.02 | 0.20 | - | - |
| Q654 | D | Lamp assembly - Centre high mounted stop - Renew - without Tape | 86.41.32 | 0.40 | LR069769 LR013135 | 1 17 |
| Q654 | E | Lamp assembly - Centre high mounted stop - Renew - without Tape | 86.41.32 | 0.40 | LR069769 LR013135 | 1 17 |
| | | Drive in/drive out | 02.02.02 | 0.20 | - | - |
| Q654 | F | Lamp assembly - Centre high mounted stop - Renew - with Tape | 86.41.32 | 0.40 | LR069769 LR013135 LR096828* | 1 17 1 |
| | | Disengage and Reengage Transit Mode | 86.90.89.30 | 0.20 | - | - |
| Q654 | G | Lamp assembly - Centre high mounted stop - Renew - with Tape | 86.41.32 | 0.40 | LR069769 LR013135 LR096828* | 1 17 1 |
| | | Disengage and Reengage Transit Mode | 86.90.89.30 | 0.20 | - | - |
| | | Drive in/drive out | 02.02.02 | 0.20 | - | - |
| Q654 | M | Lamp assembly - Centre high mounted stop - Renew - without Tape | 86.41.32 | 0.40 | LR069769 LR013135 | 1 17 |
| | | Disengage and Reengage Transit Mode | 86.90.89.30 | 0.20 | - | - |
| Q654 | N | Lamp assembly - Centre high mounted stop - Renew - without Tape | 86.41.32 | 0.40 | LR069769 LR013135 | 1 17 |
| | | Disengage and Reengage Transit Mode | 86.90.89.30 | 0.20 | - | - |
| | | Drive in/drive out | 02.02.02 | 0.20 | - | - |

NOTE: * - 1 roll of tape (LR096828) will repair 13 vehicles. When submitting a claim, only the first vehicle repair may be claimed using Option Code B, C, F, or G. The remaining 12 vehicle repairs shall be claimed using Option Code D, E, M, or N.

Normal Warranty policies and procedures apply.