

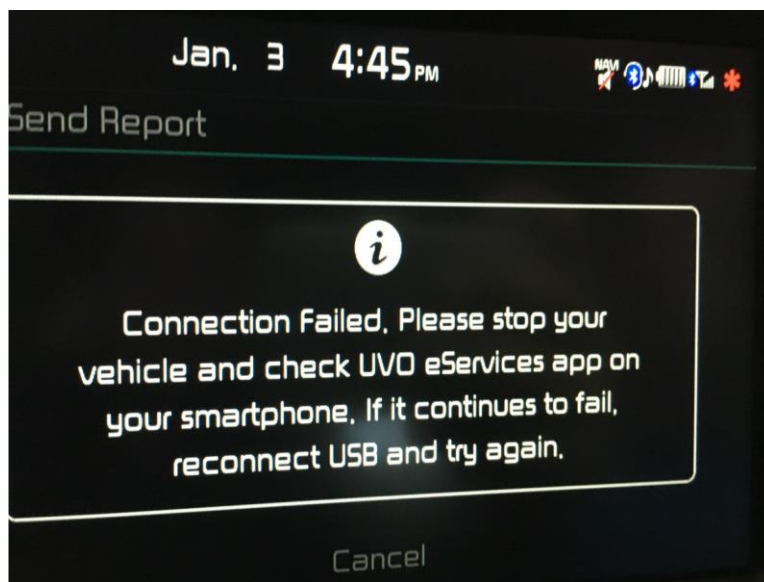
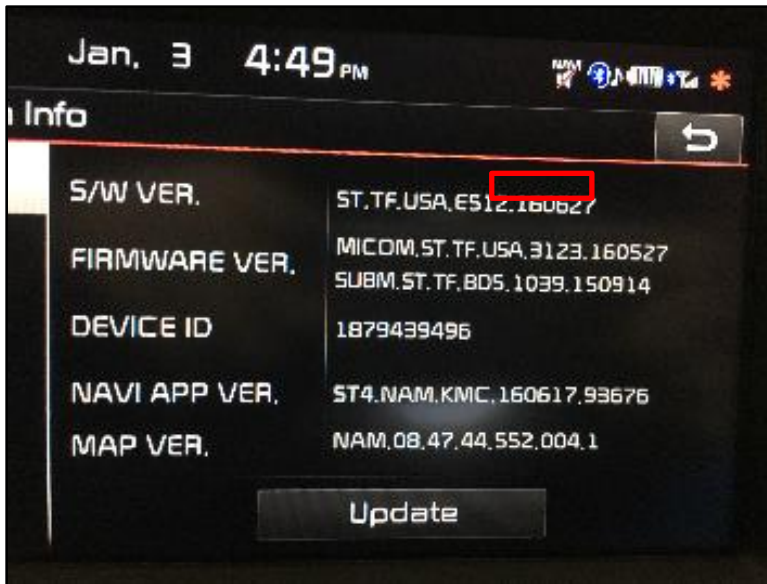
	GROUP <b>Electrical</b>	MODEL <b>2015MY Optima (QF) 2015-2016MY Optima Hybrid (TF-HEV) with Nav</b>
	NUMBER <b>PS502</b>	DATE <b>June 2017</b>
 		
<b>SUBJECT:           UNABLE TO CONNECT TO UVO ESERVICES</b>		

This Pitstop provides information about customer complaints regarding:

- “Unable to connect to UVO eServices using an iPhone”
- “Connection Error and unable to sync with the UVO App with my iPhone 7”



This concern can occur if the customer downloaded early Apple CarPlay Update software from MYUVO.COM dated June 26, 2016.



A communication email was sent to all customers who downloaded this software encouraging them to log on to MYUVO.COM and download a later update to ensure UVO eServices compatibility.

**KIA** View this email in a separate browser window **UVO**

**New update available**

In case you've updated your vehicle's software and noticed limited UVO eServices compatibility, an update that improves compatibility has been made available on [myuvo.com](http://myuvo.com). This update is optional and does not affect your vehicle's support for Apple CarPlay™ or Android Auto™.

[LOGIN INTO MYUVO.COM AND DOWNLOAD](#) ▶

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