

TECH TIP

Group:	O-GENERAL
Bulletin No:	TT-17-001
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TELEMATICS MODULE REPLACEMENT INFORMATION

SUBJECT VEHICLES: All Hino Trucks

Note: This tech tip is provided as technical information and is not authorization for a warrantable repair.

OVERVIEW:

If diagnosis leads to replacement of the Telematics module, you will need to provide the below information to request a module. The purpose of this tech tip is to provide the necessary information that is needed when opening a TechAssist case for Telematics module replacement.

Make sure to include the following information in the TechAssist case:

- Diagnostics performed
- Dealer shipping address
- ESN#

Conventional ESN# Location (behind fuse panel cover)



COE ESN# Location (LH side in glove box)



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