



TECHNICAL SERVICE BULLETIN

Door Will Not Open - Soft Close Door - Diagnostic Trouble Code (DTC) B147F And/Or B1483 - Built On Or Before 7-Mar-2017

17-2143

26 July 2017

Model:

Lincoln 2017 Continental	Build Date: Up to 7-Mar-2017
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Issue: Some 2017 Continental vehicles built on or before 7-Mar-2017 and equipped with the soft close door feature may exhibit a door that does not open with DTC B147F and/or B1483 present in the door latch control module.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
GD9Z-54219A64-E	Latch Assembly - Right Front	1
GD9Z-54219A65-F	Latch Assembly - Left Front	1
GD9Z-54264A26-D	Latch Assembly - Right Rear	1
GD9Z-54264A27-D	Latch Assembly - Left Rear	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017 Continental: Retrieve DTCs, Check And Replace One (1) Front Door Latch (Can Be Claimed With Labor Operations C Or D)	172143A	1.1
2017 Continental: Retrieve DTCs, Check And Replace Both (2) Front Door Latches (Can Be Claimed With Labor Operations C Or D)	172143B	1.8
2017 Continental: Retrieve DTCs, Check And Replace One (1) Rear Door Latch (Can Be Claimed With Labor Operations A Or B)	172143C	0.8
2017 Continental: Retrieve DTCs, Check And Replace Both (2) Rear Door Latches (Can Be Claimed With Labor Operations A Or B)	172143D	1.2

Repair/Claim Coding

Causal Part:	54219A65
Condition Code:	42

Service Instruction

1. Connect the Ford Integrated Diagnostic System (IDS) service tool or equivalent scan tool to the data link connector (DLC). Check for DTCs. Is DTC B147F and/or B1483 present?
 - (1). Yes - replace the affected door latch assembly. Refer to Workshop Manual (WSM), Section 501-14.
 - (2). No - this article does not apply. Refer to WSM, Section 501-14.

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