



TECHNICAL SERVICE BULLETIN

Wind And/Or Whistle Noise From Exterior Mirror(s) At Highway Speed - Built On Or Before 1-Dec-2016

17-2119

06 July 2017

Model:

| | |
|----------------------------|------------------------------|
| Ford 2017 Escape | Build Date: Up to 1-Dec-2016 |
|----------------------------|------------------------------|

Issue: Some 2017 Escape vehicles built on or before 1-Dec-2016 may exhibit a wind and/or whistle noise from the exterior mirror(s) at highway speed.

Action: Follow the Service Procedure steps to correct the condition.

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

| Description | Operation No. | Time |
|---|---------------|------|
| 2017 Escape: Insert Foam Tape Into One (1) Exterior Mirror Includes Time For Road Test To Verify Concern (Do Not Use With Any Other Labor Operations) | 1720119A | 0.5 |
| 2017 Escape: Insert Foam Tape Into Both (2) Exterior Mirrors Includes Time For Road Test To Verify Concern (Do Not Use With Any Other Labor Operations) | 172119B | 0.6 |

Repair/Claim Coding

| | |
|-----------------|-------|
| Causal Part: | 17682 |
| Condition Code: | 07 |

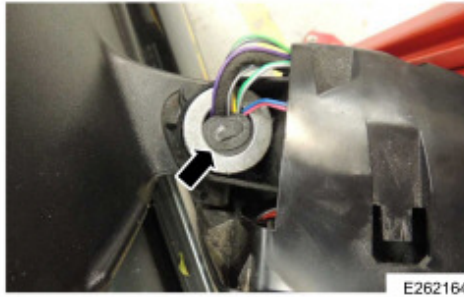
| Obtain Locally | |
|----------------|--|
| Part Number | Part Description |
| 164-R4901 | Rotunda Squeak And Rattle Repair Kit Soft PVC Soft Foam Tape |

Service Instruction

1. Move the exterior mirror glass to the extreme limit of travel to access the mounting tabs on backside of mirror glass.
2. Use a plastic trim stick or equivalent tool, gently release mounting tabs and remove the mirror glass from the mirror motor. Refer to Workshop Manual (WSM), Section 501-09.
 - (1). If equipped, disconnect the mirror glass electrical connectors. Refer to WSM, Section 501-09.
3. Release two retaining tabs on the exterior mirror cover that retain it to the mirror assembly. Refer to WSM, Section 501-09.
4. Obtain one piece of polyvinyl chloride (PVC) soft foam tape 164-R4901 from the Rotunda squeak and rattle kit, start with the shorter edge of the tape and with the adhesive side of the tape facing inward roll the tape into a tube shape. (Figure 1)
 - (1). The tape does not need to be rolled tightly as it will compress to seal the cavity after insertion into the

mirror pivot point.

Figure 1



5. Insert the rolled soft foam tape into the mirror pivot point positioning the wires to one side. (Figure 1)
6. To install, reverse the removal procedure. Refer to WSM, Section 501-09.

© 2017 Ford Motor Company

All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.