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<b>Sent on</b>	07	10	2017	<b>Expires on</b>	07	24	2017
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Visit: 2017 RDX GPS Issues with NAVI Unit						

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Visit: 2017 RDX GPS Issues with NAVI Unit

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this *i/N* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2017 RDXs with either a client complaint or TQI-timing discovery of no GPS signal or the NAVI showing wrong location. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Trim must be TECH or ADV.
2. Must be able to duplicate the issue.
3. No repair has been attempted for this issue.
4. In-Line Diagnosis must confirm no GPS satellite connection. Click [HERE](#) for test procedure.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.