

**July 14, 2017**

06897 Version 1

## Rattle from the Center Dash

### AFFECTED VEHICLES

| Year | Model | Trim      | VIN Range                                |
|------|-------|-----------|--|
| 2017 | CR-V  | 1.5T, 2WD | 5J6RW1H..HL000026 thru 5J6RW1H..HL013445 |
|      |       |           | 2HKRW1H..HH500020 thru 2HKRW1H..HH514934 |
|      |       |           | 7FARW1H..HE000019 thru 7FARW1H..HE004237 |
| 2017 | CR-V  | 1.5T, AWD | 5J6RW2H..HL000234 thru 5J6RW2H..HL033186 |
|      |       |           | 2HKRW2H..HH600014 thru 2HKRW2H..HH632237 |
| 2017 | CR-V  | 2.4, 2WD  | 5J6RW5H..HL000021 thru 5J6RW5H..HL003118 |
|      |       |           | 2HKRW5H..HH400007 thru 2HKRW5H..HH401087 |
|      |       |           | 7FARW5H..HE000012 thru 7FARW5H..HE004161 |
| 2017 | CR-V  | 2.4, AWD  | 5J6RW6H..HL000023 thru 5J6RW6H..HL003829 |
|      |       |           | 2HKRW6H..HH200008 thru 2HKRW6H..HH206738 |

### SYMPTOM

A rattle can be heard from the center of the instrument panel when the engine speed is between 700 and 1500 rpm.

### POSSIBLE CAUSES

Possible gap from the heater box clamp to the heater core pipe.

### CORRECTIVE ACTION

Add a plastic heater clamp to the heater core hoses in the engine compartment.

### PARTS INFORMATION

| Part Name    | Part Number   | Quantity |
|--------------|---------------|----------|
| Heater Clamp | 91551-SD5-003 | 1        |

### WARRANTY CLAIM INFORMATION

The normal warranty applies.

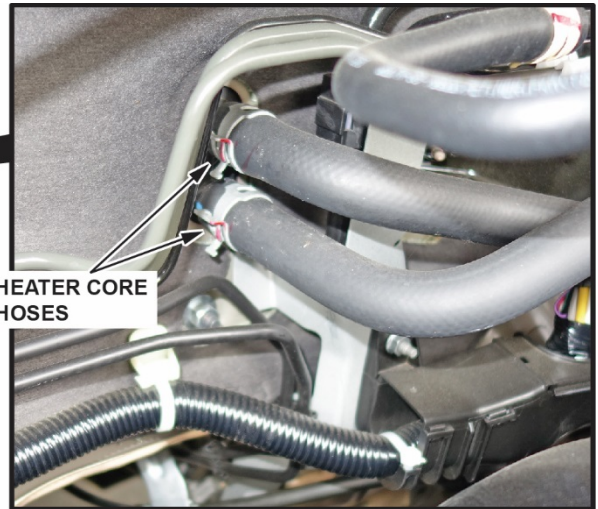
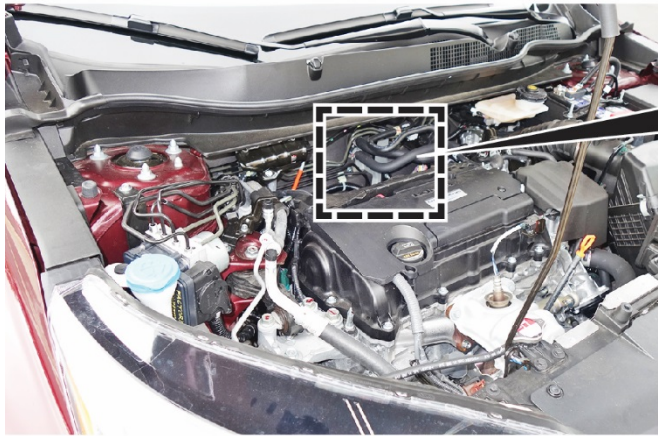
| Operation Number | Description                            | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|------------------|--|----------------|-------------|--------------|-------------|--------------------|
| 6111C2           | Add heater clamp to heater core hoses. | 0.3 hr         | 06201       | 04216        | 17-054A     | 79110-TLA-A51      |

Skill Level: Repair Technician

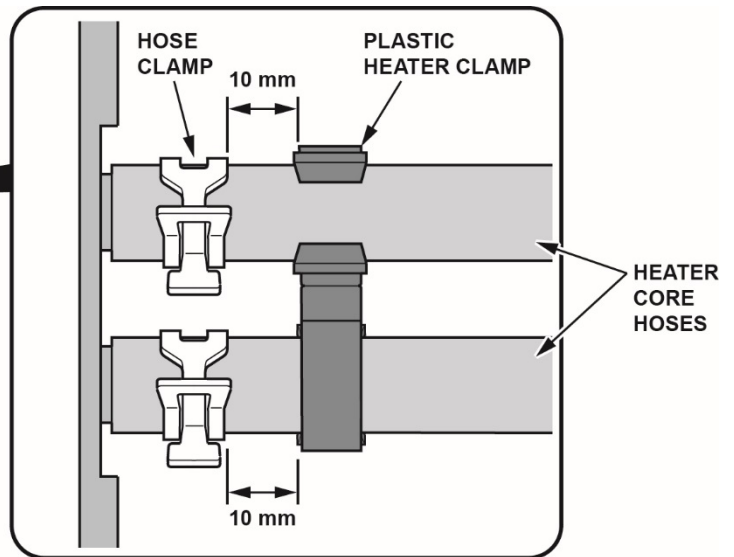
**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

## REPAIR PROCEDURE

1. Locate the heater core hoses in the engine compartment.



2. Place the new plastic heater clamp on the heater core hoses 10mm from the metal heater core hose clamps. Push the plastic heater clamp towards the rear for a tight fit of the clamp to the metal tube under the heater hoses.



3. Confirm the rattle is gone. Start the engine, shift to Drive, then, with your foot on the brake, raise the engine speed between 700 and 1500 RPM.

END