



Countries: AUSTRALIA, CANADA, UNITED STATES, MEXICO
Availability: ISIS, FleetISIS, IsSIR
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Coding Information

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Title: LT Chrome Grill Deformation

Applies To: LT

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

04/17/2017 - Initial Article Release

DESCRIPTION

This document will guide the user through LT Chrome Grill Delamination, and provide direction and part number for replacement for vehicles built only between: 01/02/2017 - 02/18/2017

SYMPTOM(s)

Customer states that the grill is having chrome flaking off, delaminating, or worming/wrinkling.

Customer Observations or Concerns:

Same as above

SPECIAL TOOL(s) / SOFTWARE

Tool Description	Tool Number	Comments	Instructions
N/A			
N/A			

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
Grille, ASM, Chrome	4039860C93	1	

DIAGNOSTIC STEP(s)

 WARNING:	
Enter Warning Here	

CAUTION:	
Enter Caution Here	

Step	Action	Decision
1	Does your grille have bad chrome appearance as illustrated in figure 1 below?	Yes. Go to Step 2
		No. Release the vehicle.

Step	Action	Decision
2	Was the vehicle's grille built between 01/02/2017 - 02/18/2017? See Figure 2 for how to identify Note: The build dates can only be seen with the grille removed. Do not remove or replace grille unless customer complaint is evident.	Yes. Replace the grille with part number 4039860C93
		No. Open a tech service case file.

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Figure #1: Chrome grille defect

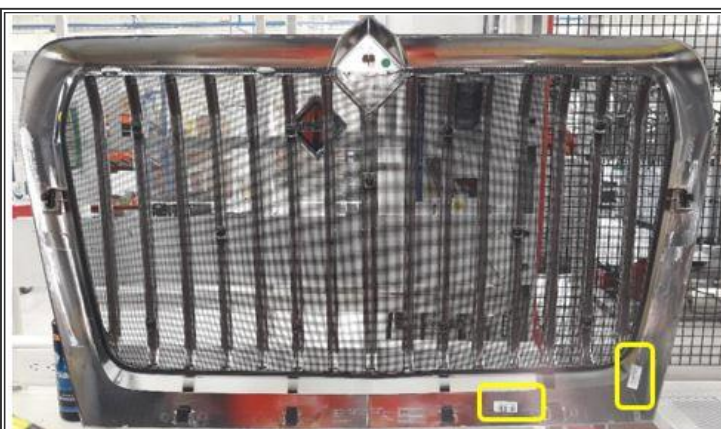


Figure #2: Suspect Chrome grille defect build date inspection

REPAIR STEP(s)

REMOVAL PROCEDURE: See [Manual 885380](#)

Insert Image Here (Right Click > Insert > Image)
(NOTE: Copy and paste this image table as needed for other images)

Figure #: Title of Image

Item 1: Type Callout Name Here
Item 2: Type Callout Name Here
Item 3: Type Callout Name Here
Item 4: Type Callout Name Here

INSTALLATION PROCEDURE: See [Manual 885380](#)

Insert Image Here (Right Click > Insert > Image) (NOTE: Copy and paste this image table as needed for other images)
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Figure #: Title of Image

Item 1: Type Callout Name Here
Item 2: Type Callout Name Here
Item 3: Type Callout Name Here
Item 4: Type Callout Name Here

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

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