

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: July 19, 2017
SUBJECT: Service Campaign T2G - 2017 Santa Fe Front Cabin Water
Intrusion (TSB# 17-01-053)

Hyundai Motor America is conducting Service Campaign T2G to inspect for water intrusion in the front cabin and (if necessary) repair the seam on certain 2017 Santa Fe vehicles. TSB 17-01-053 provides a service procedure to inspect and repair the seam on the front side members for water intrusion.

In order to identify only those vehicles affected by Service Campaign T2G, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2G.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #17-01-053 will be available on HMAService.com on July 19, 2017. It contains instructions on performing the service procedure and submitting the campaign claim.

An initial supply of urethane seam sealant began shipping on July 19th to certain dealers. Additional urethane sealant can be ordered.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA