

Bulletin No.: PI1411A

Date: Apr-2017

PRELIMINARY INFORMATION

Subject: Diagnostic Tip for Oil Leak After Recent Oil Change

Models: 2013-2017 Buick Encore

2016-2017 Buick Cascada 2011-2017 Chevrolet Cruze 2015-2017 Chevrolet Malibu 2012-2017 Chevrolet Sonic 2013-2017 Chevrolet Trax

Equipped with Engine RPOs LKN, LUJ, LUV, LUW, LWC or LWE

Attention: This PI also applies to any of the above models that may be N.A. Export to Israel vehicles.

This PI has been revised to update the Models and RPOs. Please discard PI1411.

Condition/Concern

Technicians may find an oil leak after a recent oil change has been performed.



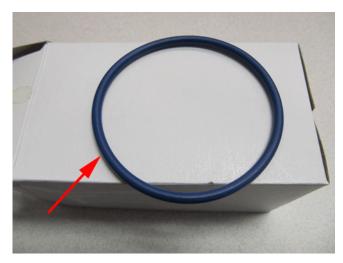
- 1. GM Approved O-Ring (P/N 55593191)
- 2. Aftermarket Not GM Approved O-Ring

This may be caused by the use of an aftermarket oil filter and oil filter cap O-ring. These O-rings may use a different density material or different material type other than recommended by General Motors specifications.

Note: The oil filter cap O-ring is required to be replaced at every oil filter change.

Recommendation/Instructions

Inspect the oil filter cap O-ring.



The GM oil filter cap O-ring can be identified by it's blue color like shown above.

Warranty Information

General Motors is only responsible to cover under the vehicle warranty or the parts warranty the original equipment oil filter cap O-ring.

Any other oil filter cap O-ring of any other color will not be accepted under a warranty claim and would be subject to a debit unless marked as a goodwill claim.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

