Bulletin No.: 17-NA-144

Date: Apr-2017

Service Bulletin

INFORMATION

Subject: Information on Diagnosis/Repair of Wind Noise from Outside Rear View Mirror (OSRVM) or Door Areas

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Regal	2013	2017			All	All

Involved Region or Country	North America
Condition	Some customers may comment on hearing a wind noise generating from the OSRVM or from an area of the front or rear door.
Cause	The cause of the condition may be one or more of the following: • The OSRVM insulator gasket may have been rolled over upon installation. • Improper positioning of vertical division post/gasket on the rear door weatherstrip. • Improper installation of a rear side door window inner sealing strip.
Correction	Verify wind noise is coming from area of concern and, when possible, install parts properly following the information in the Service Procedure.

Parts Information

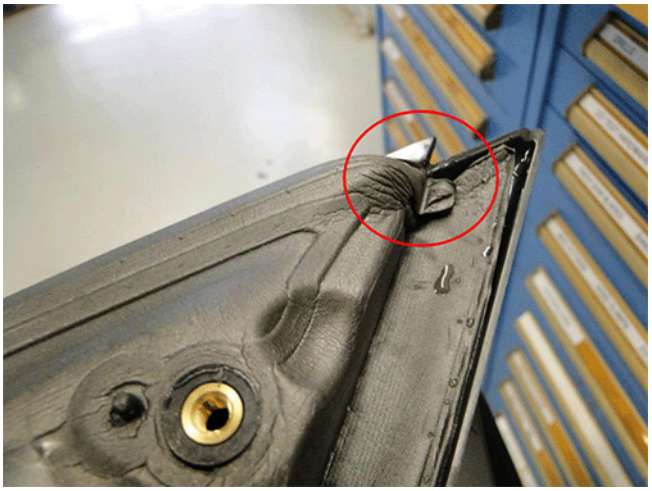
Note: No parts are normally required for these repairs, however in cases of missing or damaged foam/seals use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper part(s) to order.

Warranty Information

For vehicles repaired under warranty, use the appropriate labor operation from the Labor Time Guide in SI.

Service Procedure

Wind noise verified from OSRVM area.

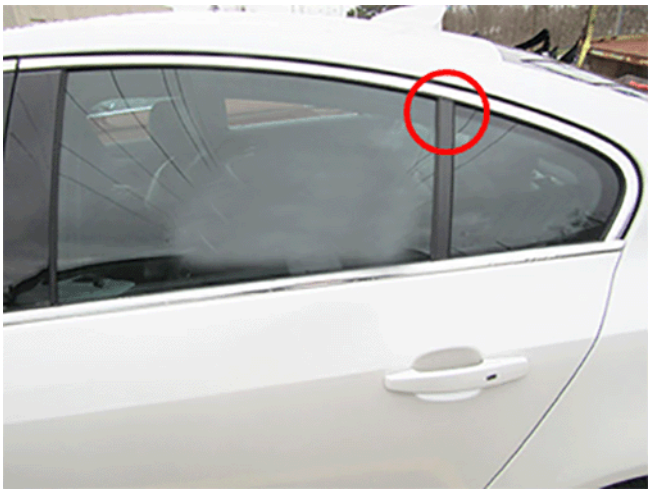


Note: The mirror should be installed by the top leading corner first. When installed from bottom corner first, the gasket may catch on the door glass run channel and roll over causing the imperfection shown in the graphic above.

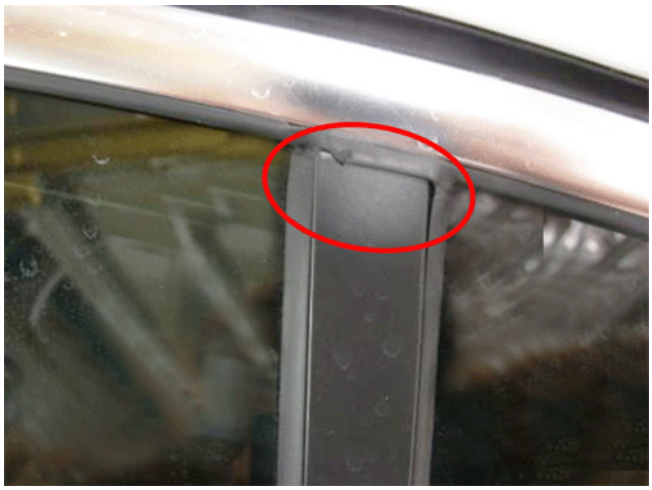
The wind leak path is most commonly found to be a rolled mirror insulator gasket at the top of the mirror.

Attempt to rework the insulator gasket into proper position; in cases where the gasket has taken a permanent set, it will be necessary to replace the mirror.

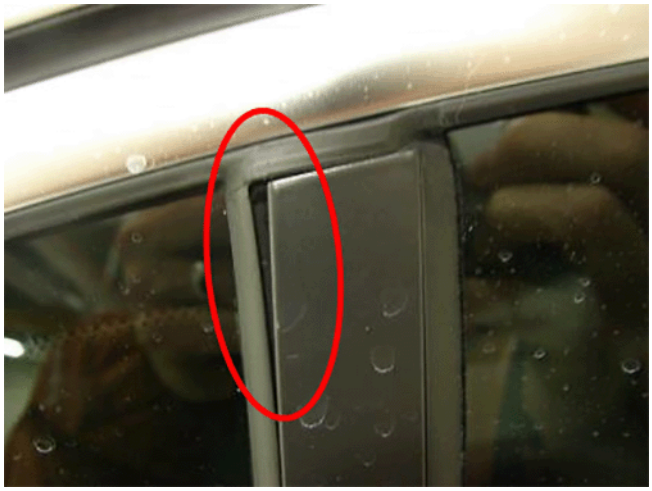
Wind noise verified from outside upper rear door



Wind leak cause is most likely gaps at the upper window division post applique and weatherstrip rubber seal.



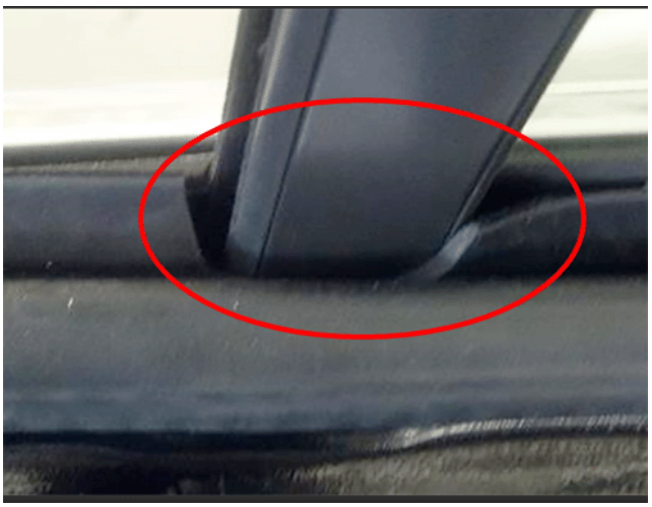
- Inspect the upper division post applique and weatherstrip rubber seal for possible mis-alignment.



- Inspect for a gap caused by the back side retaining clip of the weatherstrip not fully engaged into the door frame.

Attempt to rework the weatherstrip rubber and applique to properly fit the division post and ensure the backside retaining clip is fully engaged. In some cases, it may be necessary to remove the rear side door stationary window, reposition the applique/seal, and then reinstall the window.

Wind noise verified from inner rear door.



Wind leak cause is most commonly found to be an improperly installed rear side door window inner sealing strip at the lower inner division post.

Remove the rear door trim panel, properly position the inner sealing strip and reinstall the trim panel.

Version	1
Modified	