



Service Bulletin

TECHNICAL

Subject: Noise from Cowl Area During Wiper Operation

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Impala VIN 1	2014	2016			All	All
Chevrolet	Impala	2017	2017				

Involved Region or Country	North America, Middle East, South Korea, Israel
Condition	Some customers may comment on hearing a noise from the vehicle cowl area while wipers are in operation.
Cause	The cause of the condition may be improper routing of the washer hose, which allows interference of the hose with the wiper transmission. The hose coming in contact with the transmission likely creates the noise.
Correction	Re-route the washer hose following the Service Procedure below.

Parts Information

No parts are required for this repair.

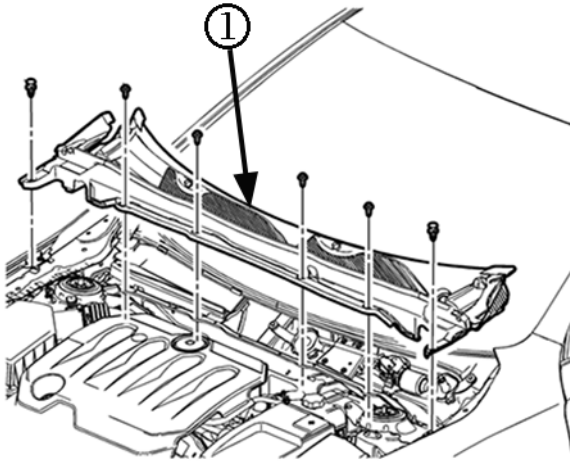
Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information

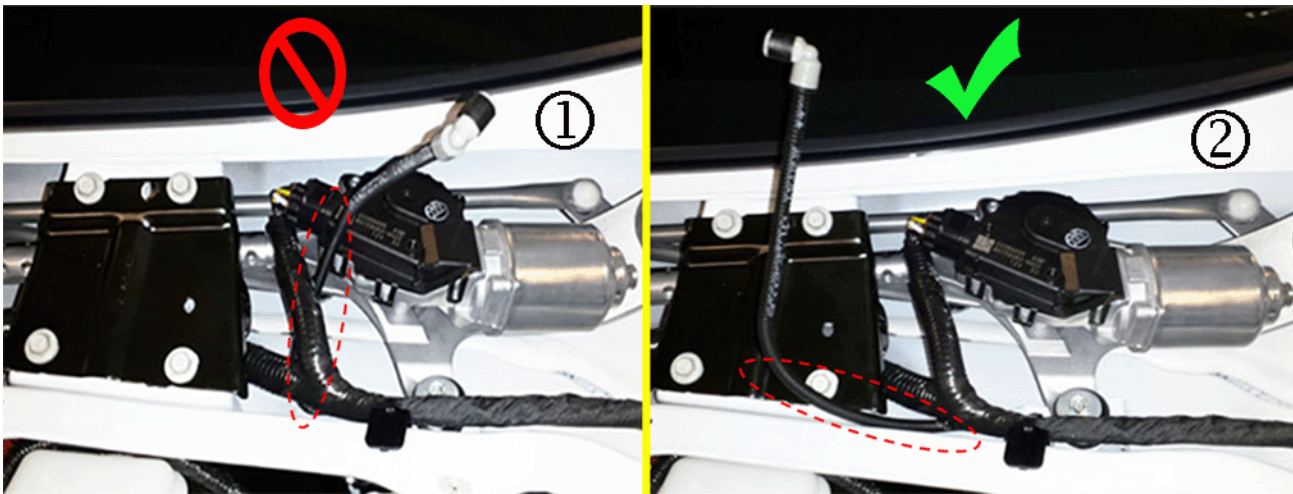
Labor Operation	Description	Labor Time
2080818*	R & R Air Inlet Panel, Re-route Washer Hose	0.6 hr

*This is a unique Labor Operation for Bulletin use only.

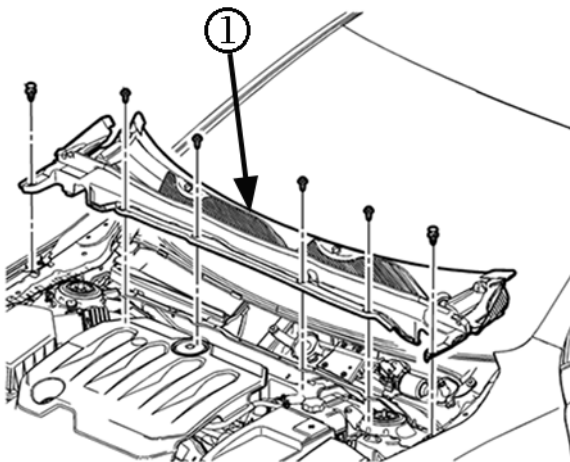
Service Procedure



1. For vehicles exhibiting the condition, remove the air inlet grille panel (1). Refer to *Air Inlet Grille Panel Replacement* in SI.
2. Inspect the windshield washer hose for possible improper routing:



- Improper routing (1), shown in the graphic above, has the washer hose twisted under the wiring harness bundle and contacting the wiper transmission. **When this is found, re-route the washer hose as shown in callout (2). Ensure the hose is pulled from under the harness and has clearance to the wiper transmission and motor.**
- Correct routing of the hose (2) is also shown in the graphic above. The hose has proper clearance to the wiper transmission.



3. Reinstall the air inlet grille panel. Refer to *Air Inlet Grille Panel Replacement* in SI.

Version	1
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Modified	
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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